

**REVISED**

**PROGRAM YEAR 2000-2001 YEAR-END  
REGIONAL PERFORMANCE REPORT**

**THE “RED/GREEN REPORT”**

**OCTOBER 31, 2001**

**REGIONAL YEAR-END INDICATOR MATRIX\*  
2000-2001 PROGRAM YEAR**

| OUTCOME                                       | REGION |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |
|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
|   | 1      | 2      | 3      | 4      | 5      | 6      | 7      | 8      | 9      | 10     | 11     | 12     | 13     | 14     | 15     | 16     | 17     | 18     | 19     | 20     | 21     | 22     | 23     | 24     |
| Welfare Entered Employment Rate               | 19.6%  | 26.4%  | 18.6%  | 22.9%  | 26.3%  | 26.2%  | 21.9%  | 26.1%  | 22.8%  | 27.9%  | 25.8%  | 29.2%  | 27.5%  | 26.3%  | 28.5%  | 24.7%  | 19.8%  | 29.2%  | 21.9%  | 26.4%  | 25.9%  | 25.3%  | 22.1%  | 29.3%  |
| Welfare Entered Employ. Wage Rate**           | 63.5%  | 62.0%  | 66.8%  | 63.9%  | 64.8%  | 62.9%  | 67.0%  | 70.9%  | 65.6%  | 66.2%  | 65.9%  | 70.4%  | 68.1%  | 69.2%  | 71.0%  | 67.8%  | 68.8%  | 68.8%  | 64.3%  | 67.6%  | 68.5%  | 66.0%  | 60.5%  | 70.1%  |
| Welfare Return Rate                           | 12.9%  | 13.6%  | 13.2%  | 13.6%  | 18.8%  | 16.7%  | 14.3%  | 15.4%  | 16.6%  | 16.5%  | 16.5%  | 16.7%  | 17.3%  | 18.3%  | 12.9%  | 13.8%  | 12.9%  | 17.0%  | 10.9%  | 16.3%  | 15.2%  | 13.8%  | 13.3%  | 14.4%  |
| WIA Adult Entered Employment Rate             | 87.2%  | 79.2%  | 93.3%  | 90.3%  | 92.7%  | 82.7%  | 85.4%  | 79.5%  | 100.0% | 85.5%  | 80.3%  | 80.5%  | 96.5%  | 57.1%  | 88.5%  | 70.0%  | 96.4%  | 61.5%  | 79.3%  | 82.0%  | 91.4%  | 79.0%  | 77.3%  | 75.3%  |
| WIA Adult Entered Employ. Rate, % of Goal     | 133.7% | 111.6% | 137.3% | 129.1% | 131.7% | 121.6% | 123.8% | 120.5% | 147.1% | 131.5% | 118.9% | 117.0% | 135.9% | 86.5%  | 136.2% | 100.0% | 141.9% | 87.8%  | 114.9% | 114.2% | 140.6% | 117.3% | 131.1% | 109.2% |
| WIA Adult Wage Rate**                         | 94.0%  | 90.1%  | 102.4% | 102.7% | 113.4% | 94.4%  | 93.9%  | 109.9% | 118.1% | 88.9%  | 88.5%  | 91.5%  | 91.4%  | 95.8%  | 98.1%  | 110.9% | 91.0%  | 93.5%  | 86.9%  | 92.0%  | 91.0%  | 97.6%  | 70.1%  | 94.1%  |
| WIA Dislocated Worker Entered Employment Rate | 96.1%  | 99.0%  | 94.7%  | 80.1%  | 95.2%  | 88.0%  | 96.6%  | 93.8%  | 90.3%  | 97.8%  | 80.4%  | 91.1%  | 96.4%  | 77.7%  | 92.9%  | 86.3%  | 98.6%  | 91.9%  | 83.3%  | 90.9%  | 95.8%  | 85.6%  | 76.3%  | 87.8%  |
| WIA Disloc. Wkr. Ent. Empl. Rate, % of Goal   | 142.4% | 148.8% | 140.7% | 117.9% | 138.4% | 129.9% | 134.2% | 139.9% | 127.4% | 139.7% | 113.2% | 128.3% | 134.6% | 114.0% | 138.1% | 115.1% | 140.8% | 116.4% | 112.6% | 118.1% | 142.7% | 130.7% | 123.3% | 125.4% |
| WIA Dislocated Worker Wage Rate**             | 90.1%  | 77.4%  | 99.9%  | 130.3% | 114.8% | 92.0%  | 144.3% | 156.1% | 104.0% | 103.6% | 103.3% | 112.4% | 144.4% | 116.7% | 128.9% | 115.0% | 115.1% | 96.4%  | 102.5% | 113.3% | 125.6% | 120.7% | 93.4%  | 109.3% |
| WIA Overall Employment Rate                   | 92.8%  | 92.1%  | 94.0%  | 89.8%  | 95.2%  | 85.1%  | 86.3%  | 89.7%  | 96.7%  | 88.8%  | 78.4%  | 85.1%  | 95.3%  | 65.8%  | 88.4%  | 79.9%  | 97.5%  | 89.8%  | 78.7%  | 82.9%  | 90.6%  | 83.3%  | 75.7%  | 79.4%  |
| WIA Youth Goal Attainment Rate***             | 98.95% | 92.82% | 99.62% | 99.61% | 88.03% | 90.84% | 83.02% | 84.82% | 99.66% | 97.74% | 83.64% | 96.60% | 90.68% | 96.26% | 99.33% | 85.25% | 98.62% | 95.00% | 61.20% | 89.24% | 63.71% | 85.99% | 71.61% | 92.28% |
| WIA Youth Positive Outcome Rate               | 100.0% | 50.0%  | 95.7%  | 94.4%  | 97.3%  | 92.6%  | 73.2%  | 92.6%  | 96.0%  | 97.3%  | 96.9%  | 99.9%  | 85.0%  | 92.1%  | 99.4%  | 84.7%  | 100.0% | 85.7%  | 82.1%  | 96.0%  | 89.5%  | 87.4%  | 84.5%  | 87.1%  |

\* All data is based on input in the State MIS System as of 8/02/2001. Rates, percentages, and wages were computed for comparative purposes from this data and they do not necessarily equate to the official federal WIA Record Report or federal core indicators, which are to be based on follow-up data.

\*\* Wage Rates are expressed as a percentage of the Region's Lower Living Standard Income Level (LLSIL) or \$10.05/hr. statewide for 2000.

**BOLD** = Top Quartile Performance

**WHITE** = Low Quartile Performance and failed to meet the local goal where a local goal had been established.

**STATEWIDE YEAR-END OUTCOMES**

| Welfare Entered Employ. Rate | Welfare Enter. Employ. Wage Rate** | Welfare Return Rate | WIA Adult Enter. Emp. Rate | WIA Adult Enter. Emp. Rate, % of Goal | WIA Adult Wage Rate** | WIA Dislocated Wkr. Enter. Emp. Rate | WIA Dislocated Wkr. Enter. Emp. Rate, % of Goal | WIA Dislocated Wkr. Wage Rate** | WIA Overall Enter Emp. Rate | WIA Youth Goal Attain. Rate*** | WIA Youth Pos. Outcome Rate |
|------------------------------|------------------------------------|---------------------|----------------------------|---------------------------------------|-----------------------|--------------------------------------|---|---------------------------------|-----------------------------|--------------------------------|-----------------------------|
| 24.6                         | 65.8%                              | 14.8                | 78.9%                      | 121.5%                                | 87.4%                 | 88.4%                                | 136.1%  | 111.9%                          | 81.6%                       | 80.08%                         | 91.3%                       |

Welfare = Florida's welfare transition program.

WIA = Federal Workforce Investment Act Programs.

\*\*\*Revision completed based on corrected data obtained from AWI/IMC dated 10/11/2001

**REGIONAL YEAR-END INDICATOR MATRIX\*  
2000-2001 PROGRAM YEAR**

| OUTCOME                               | REGION       |              |              |              |              |              |              |              |              |              |              |              |              |              |              |              |              |              |              |              |              |              |              |              |
|---------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
|                                       | 1            | 2            | 3            | 4            | 5            | 6            | 7            | 8            | 9            | 10           | 11           | 12           | 13           | 14           | 15           | 16           | 17           | 18           | 19           | 20           | 21           | 22           | 23           | 24           |
| WP Entered Employment Rate            | 28.0%        | 30.3%        | 30.1%        | 27.6%        | <b>34.1%</b> | <b>20.2%</b> | <b>31.8%</b> | 27.8%        | 29.8%        | <b>40.0%</b> | <b>34.9%</b> | <b>26.6%</b> | <b>39.8%</b> | <b>26.2%</b> | 28.4%        | <b>23.5%</b> | 27.3%        | <b>25.9%</b> | 31.0%        | 29.5%        | 27.5%        | 27.2%        | <b>26.0%</b> | <b>43.2%</b> |
| WP Entered Employ. Rate as % of Goal  | 84.7%        | 91.9%        | 91.2%        | 83.6%        | 103.3%       | 61.2%        | 96.4%        | 84.2%        | 90.4%        | 121.3%       | 105.9%       | 80.5%        | 120.7%       | 79.3%        | 86.2%        | 71.1%        | 82.8%        | 78.5%        | 93.9%        | 89.3%        | 83.4%        | 82.3%        | 78.8%        | 130.8%       |
| WP Wage Rate**                        | <b>94.3%</b> | <b>79.4%</b> | 82.9%        | <b>89.0%</b> | <b>74.6%</b> | 87.5%        | 85.0%        | <b>89.2%</b> | <b>82.3%</b> | 84.6%        | 85.4%        | 83.7%        | 84.1%        | 85.3%        | <b>89.3%</b> | 85.6%        | 84.2%        | 83.7%        | <b>66.6%</b> | <b>80.8%</b> | 86.5%        | <b>88.8%</b> | <b>81.6%</b> | <b>93.5%</b> |
| WP New Hire Involvement Rate          | 13.2%        | <b>19.1%</b> | <b>35.7%</b> | 18.3%        | <b>21.1%</b> | 15.9%        | <b>37.9%</b> | 11.1%        | 16.9%        | <b>24.4%</b> | 11.5%        | <b>9.7%</b>  | <b>20.0%</b> | <b>8.9%</b>  | 12.0%        | <b>9.0%</b>  | 14.4%        | <b>7.2%</b>  | 16.7%        | 13.4%        | 11.6%        | 11.8%        | 17.0%        | <b>11.1%</b> |
| WP Employer Involvement Rate          | <b>28.7%</b> | 27.4%        | <b>37.6%</b> | <b>38.6%</b> | 24.1%        | 18.4%        | 20.8%        | 28.6%        | <b>17.1%</b> | 24.4%        | <b>13.3%</b> | 21.8%        | <b>47.2%</b> | 21.4%        | 18.6%        | <b>12.4%</b> | 20.6%        | 20.7%        | <b>15.1%</b> | <b>35.5%</b> | <b>17.5%</b> | 21.1%        | <b>32.8%</b> | <b>16.5%</b> |
| UC Benefit Duration – In Weeks        | 12.62        | <b>11.93</b> | <b>9.95</b>  | <b>13.13</b> | 12.32        | <b>11.92</b> | 12.52        | 12.45        | 12.20        | <b>13.45</b> | <b>12.12</b> | <b>12.12</b> | <b>13.13</b> | 12.60        | <b>12.14</b> | 12.64        | <b>13.07</b> | 12.85        | 12.41        | 12.69        | 13.03        | <b>13.08</b> | <b>13.69</b> | 12.40        |
| Customer Satisfaction – Individuals   | 77.3         | 78.1         | <b>85.8</b>  | <b>83.7</b>  | 73.9         | <b>81.5</b>  | <b>85.9</b>  | 81.2         | <b>81.3</b>  | 80.0         | 76.2         | 75.1         | 80.6         | 70.9         | 78.7         | 71.9         | 73.5         | 79.9         | 79.8         | 81.1         | 76.9         | 76.6         | 74.7         | <b>83.5</b>  |
| Cust. Sat. - Individuals as % of Goal | 115.4%       | 116.6%       | 128.1%       | 124.9%       | 110.3%       | 121.6%       | 128.2%       | 119.4%       | 121.3%       | 119.4%       | 113.7%       | 112.1%       | 120.3%       | 105.8%       | 117.5%       | 107.3%       | 109.7%       | 119.3%       | 119.1%       | 121.0%       | 114.8%       | 114.3%       | 111.5%       | 124.6%       |
| Customer Satisfaction - Employers     | <b>73.9</b>  | <b>76.2</b>  | <b>82.7</b>  | <b>78.4</b>  | 71.7         | 65.8         | 72.1         | 69.4         | 69.7         | <b>78.2</b>  | 66.1         | 71.2         | <b>76.6</b>  | 65.3         | 67.2         | 66.4         | 71.1         | 67.6         | 70.7         | 72.7         | 69.8         | 68.1         | 72.8         | 71.0         |
| Cust. Sat. – Employers as a % of Goal | 115.5%       | 119.1%       | 129.2%       | 122.5%       | 112.0%       | 102.8%       | 112.7%       | 106.8%       | 108.9%       | 122.2%       | 103.3%       | 111.3%       | 119.7%       | 102.0%       | 105.0%       | 103.8%       | 111.1%       | 105.6%       | 110.5%       | 113.6%       | 109.1%       | 106.4%       | 113.8%       | 110.9%       |

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**WHITE** = Low Quartile Performance and failed to meet the local goal where a local goal had been established.

**STATEWIDE YEAR-END OUTCOMES**

| WP Entered Emp. Rate | WP Entered Emp. Rate, % of Goal | WP Wage Rate** | WP New Hire Involvement Rate | WP Employer Involvement Rate | UC Benefits Duration – In Weeks | Customer Satisfaction - Individuals | Cust. Sat. – Individuals as a % of Goal | Customer Satisfaction - Employers | Cust. Sat. – Employers as a % of Goal |
|----------------------|---------------------------------|----------------|------------------------------|------------------------------|---------------------------------|-------------------------------------|---|-----------------------------------|---------------------------------------|
| 29.7%                | 89.9%                           | 84.5%          | 13.0%                        | 23.5%                        | 12.83                           | 76.69                               | 114.46%                                 | 68.69                             | 107.33%                               |

WP = Wagner-Peyser, Florida's employment service system.

UC = Unemployment Compensation Program.

\*\*\*Revision completed based on corrected data obtained from AWI/IMC dated 10/11/2001

## FLORIDA WORKFORCE REGION PY 2000-2001 YEAR-END WELFARE TRANSITION OUTCOMES

Listed in rank order from highest to lowest.

| WEL. ENTERED EMPLOYMENT RATE |          |         |                 |
|------------------------------|----------|---------|-----------------|
| REGION                       | EMPLOYED | EXITS   | EMPLOYMENT RATE |
| 24                           | 538      | 1,834   | 29.3%           |
| 18                           | 446      | 1,526   | 29.2%           |
| 12                           | 2,876    | 9,843   | 29.2%           |
| 15                           | 1,159    | 4,070   | 28.5%           |
| 10                           | 754      | 2,707   | 27.9%           |
| 13                           | 609      | 2,211   | 27.5%           |
| 20                           | 667      | 2,522   | 26.4%           |
| 2                            | 220      | 833     | 26.4%           |
| 14                           | 1,548    | 5,891   | 26.3%           |
| 5                            | 728      | 2,773   | 26.3%           |
| 6                            | 327      | 1,247   | 26.2%           |
| 8                            | 1,153    | 4,421   | 26.1%           |
| 21                           | 1,135    | 4,387   | 25.9%           |
| 11                           | 663      | 2,571   | 25.8%           |
| 22                           | 1,581    | 6,240   | 25.3%           |
| 16                           | 646      | 2,613   | 24.7%           |
| 4                            | 305      | 1,330   | 22.9%           |
| 9                            | 516      | 2,262   | 22.8%           |
| 23                           | 7,720    | 34,898  | 22.1%           |
| 19                           | 184      | 840     | 21.9%           |
| 7                            | 254      | 1,161   | 21.9%           |
| 17                           | 840      | 4,244   | 19.8%           |
| 1                            | 638      | 3,258   | 19.6%           |
| 3                            | 147      | 791     | 18.6%           |
| STW                          | 25,654   | 104,473 | 24.6%           |

| WEL. RETURN RATE |  |             |             |
|------------------|--|-------------|-------------|
| REGION           | # ENTRIES w/<br>PREVIOUS<br>EMPLOYMENT | NEW ENTRIES | RETURN RATE |
| 19               | 92                                     | 844         | 10.9%       |
| 15               | 497                                    | 3,857       | 12.9%       |
| 17               | 538                                    | 4,155       | 12.9%       |
| 1                | 418                                    | 3,228       | 12.9%       |
| 3                | 103                                    | 783         | 13.2%       |
| 23               | 4,249                                  | 31,900      | 13.3%       |
| 2                | 121                                    | 892         | 13.6%       |
| 4                | 183                                    | 1,343       | 13.6%       |
| 22               | 858                                    | 6,218       | 13.8%       |
| 16               | 355                                    | 2,572       | 13.8%       |
| 7                | 174                                    | 1,217       | 14.3%       |
| 24               | 258                                    | 1,793       | 14.4%       |
| 21               | 624                                    | 4,106       | 15.2%       |
| 8                | 681                                    | 4,433       | 15.4%       |
| 20               | 390                                    | 2,398       | 16.3%       |
| 11               | 416                                    | 2,522       | 16.5%       |
| 10               | 467                                    | 2,822       | 16.5%       |
| 9                | 385                                    | 2,317       | 16.6%       |
| 6                | 191                                    | 1,147       | 16.7%       |
| 12               | 1,684                                  | 10,063      | 16.7%       |
| 18               | 261                                    | 1,539       | 17.0%       |
| 13               | 375                                    | 2,169       | 17.3%       |
| 14               | 1,083                                  | 5,918       | 18.3%       |
| 5                | 485                                    | 2,573       | 18.8%       |
| STW              | 14,888                                 | 100,809     | 14.8%       |

**PY 2000-2001 REGIONAL YEAR-END INDICATOR REPORT**  
**WAGE RATE RANKINGS BY PERCENTAGE OF LOWER LIVING STANDARD INCOME LEVEL (LLSIL)**

Listed in rank order from highest to lowest.

| WELFARE WAGE AS % OF LLSIL FOR FAMILY OF 3 |           |                  |
|--|-----------|------------------|
| REGION                                     | WAGE RATE | AVG. HOURLY WAGE |
| 15   | 70.97%    | \$7.19           |
| 8  | 70.85%    | \$6.91           |
| 12   | 70.41%    | \$6.98           |
| 24   | 70.09%    | \$6.94           |
| 14   | 69.17%    | \$7.21           |
| 17   | 68.84%    | \$6.57           |
| 18   | 68.81%    | \$7.01           |
| 21   | 68.54%    | \$7.07           |
| 13   | 68.06%    | \$6.70           |
| 16   | 67.81%    | \$6.46           |
| 20   | 67.57%    | \$6.56           |
| 7  | 67.04%    | \$6.18           |
| 3  | 66.78%    | \$6.07           |
| 10   | 66.16%    | \$6.22           |
| 22   | 66.02%    | \$7.02           |
| 11   | 65.92%    | \$6.33           |
| 9  | 65.59%    | \$6.26           |
| 5  | 64.77%    | \$6.31           |
| 19   | 64.25%    | \$6.06           |
| 4  | 63.88%    | \$6.04           |
| 1  | 63.46%    | \$5.92           |
| 6  | 62.86%    | \$5.88           |
| 2  | 62.04%    | \$5.90           |
| 23   | 60.50%    | \$6.47           |
| STW  | 65.78%    | \$6.61           |

| WIA ADULT WAGE AS % OF LLSIL FOR FAMILY OF 3 |           |                  |
|--|-----------|------------------|
| REGION                                       | WAGE RATE | AVG. HOURLY WAGE |
| 9  | 118.05%   | \$11.27          |
| 5  | 113.41%   | \$11.05          |
| 16   | 110.93%   | \$10.57          |
| 8  | 109.86%   | \$10.71          |
| 4  | 102.71%   | \$9.72           |
| 3  | 102.36%   | \$9.31           |
| 15   | 98.08%    | \$9.94           |
| 22   | 97.55%    | \$10.37          |
| 14   | 95.84%    | \$9.99           |
| 6  | 94.44%    | \$8.84           |
| 24   | 94.10%    | \$9.32           |
| 1  | 93.95%    | \$8.77           |
| 7  | 93.91%    | \$8.65           |
| 18   | 93.50%    | \$9.52           |
| 20   | 92.04%    | \$8.93           |
| 12   | 91.48%    | \$9.07           |
| 13   | 91.37%    | \$8.99           |
| 21   | 91.00%    | \$9.39           |
| 17   | 90.95%    | \$8.68           |
| 2  | 90.14%    | \$8.58           |
| 10   | 88.89%    | \$8.35           |
| 11   | 88.50%    | \$8.50           |
| 19   | 86.89%    | \$8.19           |
| 23   | 70.08%    | \$7.50           |
| STW  | 87.38%    | \$8.78           |

| WIA DISLOC. WKR. WAGE AS % OF LLSIL FOR FAMILY OF 3 |           |                  |
|---|-----------|------------------|
| REGION  | WAGE RATE | AVG. HOURLY WAGE |
| 8   | 156.12%   | \$15.22          |
| 13  | 144.42%   | \$14.21          |
| 7   | 144.28%   | \$13.29          |
| 4   | 130.29%   | \$12.33          |
| 15  | 128.87%   | \$13.06          |
| 21  | 125.60%   | \$12.96          |
| 22  | 120.69%   | \$12.83          |
| 14  | 116.66%   | \$12.16          |
| 17  | 115.05%   | \$10.98          |
| 16  | 115.03%   | \$10.96          |
| 5   | 114.75%   | \$11.18          |
| 20  | 113.27%   | \$10.99          |
| 12  | 112.36%   | \$11.14          |
| 24  | 109.25%   | \$10.82          |
| 9   | 104.02%   | \$9.93           |
| 10  | 103.58%   | \$9.73           |
| 11  | 103.29%   | \$9.92           |
| 19  | 102.48%   | \$9.66           |
| 3   | 99.94%    | \$9.09           |
| 18  | 96.35%    | \$9.81           |
| 23  | 93.35%    | \$9.99           |
| 6   | 91.98%    | \$8.61           |
| 1   | 90.10%    | \$8.41           |
| 2   | 77.43%    | \$7.37           |
| STW   | 111.86%   | \$11.24          |

| WP ENTRY WAGE AS % OF LLSIL FOR FAMILY OF 3 |           |                  |
|---|-----------|------------------|
| REGION                                      | WAGE RATE | AVG. HOURLY WAGE |
| 1   | 94.28%    | \$8.80           |
| 24  | 93.50%    | \$9.26           |
| 15  | 89.30%    | \$9.05           |
| 8   | 89.24%    | \$8.70           |
| 4   | 88.98%    | \$8.42           |
| 22  | 88.80%    | \$9.44           |
| 6   | 87.50%    | \$8.19           |
| 21  | 86.54%    | \$8.93           |
| 16  | 85.64%    | \$8.16           |
| 11  | 85.38%    | \$8.20           |
| 14  | 85.28%    | \$8.89           |
| 7   | 85.00%    | \$7.83           |
| 10  | 84.63%    | \$7.95           |
| 17  | 84.24%    | \$8.04           |
| 13  | 84.05%    | \$8.27           |
| 12  | 83.72%    | \$8.30           |
| 18  | 83.68%    | \$8.52           |
| 3   | 82.90%    | \$7.54           |
| 9   | 82.33%    | \$7.86           |
| 23  | 81.58%    | \$8.73           |
| 20  | 80.81%    | \$7.84           |
| 2   | 79.43%    | \$7.56           |
| 5   | 74.62%    | \$7.27           |
| 19  | 66.63%    | \$6.28           |
| STW   | 84.49%    | \$8.49           |

**FLORIDA WORKFORCE REGION PY 2000-2001  
YEAR-END ENTERED EMPLOYMENT RATE RANKINGS**

Listed in rank order from highest to lowest.

| WIA ADULT |                          |                           | WIA DISLOCATED WKR. |                          |                           | WIA OVERALL |                          |                           | WAGNER-PEYSER (WP) |                          |                           |
|-----------|--------------------------|---------------------------|---------------------|--------------------------|---------------------------|-------------|--------------------------|---------------------------|--------------------|--------------------------|---------------------------|
| REGION    | #<br>ENTERING<br>EMPLOY. | ENTER.<br>EMPLOY.<br>RATE | REGION              | #<br>ENTERING<br>EMPLOY. | ENTER.<br>EMPLOY.<br>RATE | REGION      | #<br>ENTERING<br>EMPLOY. | ENTER.<br>EMPLOY.<br>RATE | REGION             | #<br>ENTERING<br>EMPLOY. | ENTER.<br>EMPLOY.<br>RATE |
| 9         | 35                       | 100.00%                   | 2                   | 103                      | 99.03%                    | 17          | 636                      | 97.54%                    | 24                 | 13,432                   | 43.16%                    |
| 13        | 109                      | 96.46%                    | 17                  | 207                      | 98.57%                    | 9           | 89                       | 96.73%                    | 10                 | 10,172                   | 40.04%                    |
| 17        | 294                      | 96.39%                    | 10                  | 44                       | 97.77%                    | 13          | 301                      | 95.25%                    | 13                 | 10,528                   | 39.84%                    |
| 3         | 56                       | 93.33%                    | 7                   | 57                       | 96.61%                    | 5           | 198                      | 95.19%                    | 11                 | 6,897                    | 34.94%                    |
| 5         | 102                      | 92.72%                    | 13                  | 108                      | 96.42%                    | 3           | 219                      | 93.99%                    | 5                  | 6,663                    | 34.08%                    |
| 21        | 838                      | 91.38%                    | 1                   | 268                      | 96.05%                    | 1           | 402                      | 92.84%                    | 7                  | 3,399                    | 31.82%                    |
| 4         | 234                      | 90.34%                    | 21                  | 646                      | 95.84%                    | 2           | 176                      | 92.14%                    | 19                 | 3,064                    | 31.00%                    |
| 15        | 116                      | 88.54%                    | 5                   | 40                       | 95.23%                    | 21          | 1,934                    | 90.62%                    | 2                  | 4,633                    | 30.31%                    |
| 1         | 82                       | 87.23%                    | 3                   | 107                      | 94.69%                    | 18          | 513                      | 89.84%                    | 3                  | 2,732                    | 30.10%                    |
| 10        | 47                       | 85.45%                    | 8                   | 390                      | 93.75%                    | 4           | 580                      | 89.78%                    | 9                  | 4,589                    | 29.84%                    |
| 7         | 41                       | 85.41%                    | 15                  | 118                      | 92.91%                    | 8           | 828                      | 89.70%                    | 20                 | 7,704                    | 29.47%                    |
| 6         | 67                       | 82.71%                    | 18                  | 467                      | 91.92%                    | 10          | 143                      | 88.81%                    | 15                 | 17,622                   | 28.44%                    |
| 20        | 168                      | 81.95%                    | 12                  | 276                      | 91.08%                    | 15          | 296                      | 88.35%                    | 1                  | 5,441                    | 27.96%                    |
| 12        | 321                      | 80.45%                    | 20                  | 60                       | 90.90%                    | 7           | 170                      | 86.29%                    | 8                  | 17,067                   | 27.77%                    |
| 11        | 253                      | 80.31%                    | 9                   | 28                       | 90.32%                    | 6           | 165                      | 85.05%                    | 4                  | 3,640                    | 27.57%                    |
| 8         | 132                      | 79.51%                    | 6                   | 44                       | 88.00%                    | 12          | 717                      | 85.05%                    | 21                 | 14,422                   | 27.53%                    |
| 19        | 46                       | 79.31%                    | 24                  | 43                       | 87.75%                    | 22          | 1,122                    | 83.29%                    | 17                 | 9,222                    | 27.32%                    |
| 2         | 42                       | 79.24%                    | 16                  | 63                       | 86.30%                    | 20          | 311                      | 82.93%                    | 22                 | 21,198                   | 27.16%                    |
| 22        | 415                      | 79.04%                    | 22                  | 564                      | 85.58%                    | 16          | 123                      | 79.87%                    | 12                 | 24,224                   | 26.55%                    |
| 23        | 2,528                    | 77.28%                    | 19                  | 15                       | 83.33%                    | 24          | 227                      | 79.37%                    | 14                 | 10,482                   | 26.16%                    |
| 24        | 110                      | 75.34%                    | 11                  | 90                       | 80.35%                    | 19          | 96                       | 78.68%                    | 23                 | 43,058                   | 26.01%                    |
| 16        | 42                       | 70.00%                    | 4                   | 113                      | 80.14%                    | 11          | 442                      | 78.36%                    | 18                 | 5,327                    | 25.89%                    |
| 18        | 16                       | 61.53%                    | 14                  | 115                      | 77.70%                    | 23          | 4,355                    | 75.66%                    | 16                 | 4,437                    | 23.46%                    |
| 14        | 141                      | 57.08%                    | 23                  | 1,355                    | 76.33%                    | 14          | 342                      | 65.76%                    | 6                  | 1,337                    | 20.21%                    |
|           |                          |                           |                     |                          |                           |             |                          |                           |                    |                          |                           |
| STW       | 6,797                    | 78.94%                    | STW                 | 6,661                    | 88.43%                    | STW         | 16,497                   | 81.56%                    | STW                | 248,103                  | 29.66%                    |

## ENTERED EMPLOYMENT RATE RANKINGS PY 2000-2001 REGIONAL YEAR-END INDICATOR REPORT

**RANKING BY % OF GOAL**

| WIA ADULT  |                    |                     |               |                |
|------------|--------------------|---------------------|---------------|----------------|
| REGION     | # ENTERING EMPLOY. | ENTER. EMPLOY. RATE | NEG. GOAL     | % OF GOAL      |
| 9          | 35                 | 100.00%             | 68.00%        | 147.06%        |
| 17         | 294                | 96.39%              | 67.93%        | 141.90%        |
| 21         | 838                | 91.38%              | 65.00%        | 140.58%        |
| 3          | 56                 | 93.33%              | 68.00%        | 137.25%        |
| 15         | 116                | 88.54%              | 65.00%        | 136.22%        |
| 13         | 109                | 96.46%              | 71.00%        | 135.86%        |
| 1          | 82                 | 87.23%              | 65.25%        | 133.69%        |
| 5          | 102                | 92.72%              | 70.39%        | 131.72%        |
| 10         | 47                 | 85.45%              | 65.00%        | 131.46%        |
| 23         | 2,528              | 77.28%              | 58.97%        | 131.05%        |
| 4          | 234                | 90.34%              | 70.00%        | 129.06%        |
| 7          | 41                 | 85.41%              | 69.00%        | 123.78%        |
| 6          | 67                 | 82.71%              | 68.00%        | 121.63%        |
| 8          | 132                | 79.51%              | 66.00%        | 120.47%        |
| 11         | 253                | 80.31%              | 67.52%        | 118.94%        |
| 22         | 415                | 79.04%              | 67.40%        | 117.27%        |
| 12         | 321                | 80.45%              | 68.74%        | 117.04%        |
| 19         | 46                 | 79.31%              | 69.00%        | 114.94%        |
| 20         | 168                | 81.95%              | 71.78%        | 114.17%        |
| 2          | 42                 | 79.24%              | 71.00%        | 111.61%        |
| 24         | 110                | 75.34%              | 69.00%        | 109.19%        |
| 16         | 42                 | 70.00%              | 70.00%        | 100.00%        |
| 18         | 16                 | 61.53%              | 70.07%        | 87.81%         |
| 14         | 141                | 57.08%              | 65.98%        | 86.51%         |
|            |                    |                     |               |                |
| <b>STW</b> | <b>6,797</b>       | <b>78.94%</b>       | <b>65.00%</b> | <b>121.45%</b> |

**RANKING BY ACTUAL PERF.**

| WIA ADULT  |                    |                     |
|------------|--------------------|---------------------|
| REGION     | # ENTERING EMPLOY. | ENTER. EMPLOY. RATE |
| <b>9</b>   | <b>35</b>          | <b>100.00%</b>      |
| <b>13</b>  | <b>109</b>         | <b>96.46%</b>       |
| <b>17</b>  | <b>294</b>         | <b>96.39%</b>       |
| <b>3</b>   | <b>56</b>          | <b>93.33%</b>       |
| <b>5</b>   | <b>102</b>         | <b>92.72%</b>       |
| <b>21</b>  | <b>838</b>         | <b>91.38%</b>       |
| 4          | 234                | 90.34%              |
| 15         | 116                | 88.54%              |
| 1          | 82                 | 87.23%              |
| 10         | 47                 | 85.45%              |
| 7          | 41                 | 85.41%              |
| 6          | 67                 | 82.71%              |
| 20         | 168                | 81.95%              |
| 12         | 321                | 80.45%              |
| 11         | 253                | 80.31%              |
| 8          | 132                | 79.51%              |
| 19         | 46                 | 79.31%              |
| 2          | 42                 | 79.24%              |
| 22         | 415                | 79.04%              |
| 23         | 2,528              | 77.28%              |
| 24         | 110                | 75.34%              |
| 16         | 42                 | 70.00%              |
| <b>18</b>  | <b>16</b>          | <b>61.53%</b>       |
| <b>14</b>  | <b>141</b>         | <b>57.08%</b>       |
|            |                    |                     |
| <b>STW</b> | <b>6,797</b>       | <b>78.94%</b>       |

**ENTERED EMPLOYMENT RATE RANKINGS  
PY 2000-2001 REGIONAL YEAR-END INDICATOR REPORT**

**RANKING BY % OF GOAL**

| WIA DISLOCATED WORKER |                    |                     |               |                |
|-----------------------|--------------------|---------------------|---------------|----------------|
| REGION                | # ENTERING EMPLOY. | ENTER. EMPLOY. RATE | NEG. GOAL     | % OF GOAL      |
| 2                     | 103                | 99.03%              | 66.56%        | <b>148.78%</b> |
| 21                    | 646                | 95.84%              | 67.15%        | <b>142.73%</b> |
| 1                     | 268                | 96.05%              | 67.47%        | <b>142.36%</b> |
| 17                    | 207                | 98.57%              | 70.00%        | <b>140.81%</b> |
| 3                     | 107                | 94.69%              | 67.29%        | <b>140.72%</b> |
| 8                     | 390                | 93.75%              | 67.00%        | <b>139.93%</b> |
| 10                    | 44                 | 97.77%              | 70.00%        | <b>139.67%</b> |
| 5                     | 40                 | 95.23%              | 68.79%        | <b>138.44%</b> |
| 15                    | 118                | 92.91%              | 67.28%        | <b>138.09%</b> |
| 13                    | 108                | 96.42%              | 71.64%        | <b>134.59%</b> |
| 7                     | 57                 | 96.61%              | 72.00%        | <b>134.18%</b> |
| 22                    | 564                | 85.58%              | 65.49%        | <b>130.68%</b> |
| 6                     | 44                 | 88.00%              | 67.76%        | <b>129.87%</b> |
| 12                    | 276                | 91.08%              | 71.00%        | <b>128.28%</b> |
| 9                     | 28                 | 90.32%              | 70.91%        | <b>127.37%</b> |
| 24                    | 43                 | 87.75%              | 70.00%        | <b>125.36%</b> |
| 23                    | 1,355              | 76.33%              | 61.90%        | <b>123.31%</b> |
| 20                    | 60                 | 90.90%              | 77.00%        | <b>118.05%</b> |
| 4                     | 113                | 80.14%              | 68.00%        | <b>117.85%</b> |
| 18                    | 467                | 91.92%              | 79.00%        | <b>116.35%</b> |
| 16                    | 63                 | 86.30%              | 75.00%        | <b>115.07%</b> |
| 14                    | 115                | 77.70%              | 68.19%        | <b>113.95%</b> |
| 11                    | 90                 | 80.35%              | 70.98%        | <b>113.20%</b> |
| 19                    | 15                 | 83.33%              | 74.00%        | <b>112.61%</b> |
|                       |                    |                     |               |                |
| <b>STW</b>            | <b>6,661</b>       | <b>88.43%</b>       | <b>65.00%</b> | <b>136.05%</b> |

**RANKING BY ACTUAL PERF.**

| WIA DISLOCATED WORKER |                    |                     |
|-----------------------|--------------------|---------------------|
| REGION                | # ENTERING EMPLOY. | ENTER. EMPLOY. RATE |
| <b>2</b>              | <b>103</b>         | <b>99.03%</b>       |
| <b>17</b>             | <b>207</b>         | <b>98.57%</b>       |
| <b>10</b>             | <b>44</b>          | <b>97.77%</b>       |
| <b>7</b>              | <b>57</b>          | <b>96.61%</b>       |
| <b>13</b>             | <b>108</b>         | <b>96.42%</b>       |
| <b>1</b>              | <b>268</b>         | <b>96.05%</b>       |
| 21                    | 646                | 95.84%              |
| 5                     | 40                 | 95.23%              |
| 3                     | 107                | 94.69%              |
| 8                     | 390                | 93.75%              |
| 15                    | 118                | 92.91%              |
| 18                    | 467                | 91.92%              |
| 12                    | 276                | 91.08%              |
| 20                    | 60                 | 90.90%              |
| 9                     | 28                 | 90.32%              |
| 6                     | 44                 | 88.00%              |
| 24                    | 43                 | 87.75%              |
| 16                    | 63                 | 86.30%              |
| 22                    | 564                | 85.58%              |
| 19                    | 15                 | 83.33%              |
| 11                    | 90                 | 80.35%              |
| 4                     | 113                | 80.14%              |
| 14                    | 115                | 77.70%              |
| 23                    | 1,355              | 76.33%              |
|                       |                    |                     |
| <b>STW</b>            | <b>6,661</b>       | <b>88.43%</b>       |

## FLORIDA WORKFORCE REGION PY 2000-2001 YEAR-END OUTCOMES FOR YOUTH 14-18

Listed in rank order from highest to lowest.

| WIA YOUTH GOAL ATTAINMENT RATE |           |                |                   |
|--------------------------------|-----------|----------------|-------------------|
| REGION                         | GOALS SET | GOALS ATTAINED | GOAL ATTAIN. RATE |
| 1                              | 569       | 563            | 98.95%            |
| 9                              | 291       | 290            | 99.66%            |
| 3                              | 528       | 526            | 99.62%            |
| 4                              | 258       | 257            | 99.61%            |
| 15                             | 299       | 297            | 99.33%            |
| 17                             | 145       | 143            | 98.62%            |
| 10                             | 266       | 260            | 97.74%            |
| 12                             | 1,383     | 1,336          | 96.60%            |
| 14                             | 107       | 103            | 96.26%            |
| 18                             | 80        | 76             | 95.00%            |
| 2                              | 209       | 194            | 92.82%            |
| 24                             | 505       | 466            | 92.28%            |
| 6                              | 273       | 248            | 90.84%            |
| 13                             | 279       | 253            | 90.68%            |
| 20                             | 1,988     | 1,774          | 89.24%            |
| 5                              | 894       | 787            | 88.03%            |
| 22                             | 207       | 178            | 85.99%            |
| 16                             | 461       | 393            | 85.25%            |
| 8                              | 1,041     | 883            | 84.82%            |
| 11                             | 550       | 460            | 83.64%            |
| 7                              | 53        | 44             | 83.02%            |
| 23                             | 13,108    | 9,387          | 71.61%            |
| 21                             | 722       | 460            | 63.71%            |
| 19                             | 183       | 112            | 61.20%            |
| STW                            | 24,674    | 19,760         | 80.08%            |

| WIA YOUTH POSITIVE OUTCOME RATE |               |                          |                   |
|---------------------------------|---------------|--------------------------|-------------------|
| REGION                          | YOUTH EXITERS | # WITH POSITIVE OUTCOMES | POS. OUTCOME RATE |
| 1                               | 58            | 58                       | 100.00%           |
| 17                              | 9             | 9                        | 100.00%           |
| 12                              | 922           | 921                      | 99.89%            |
| 15                              | 310           | 308                      | 99.35%            |
| 5                               | 147           | 143                      | 97.28%            |
| 10                              | 73            | 71                       | 97.26%            |
| 11                              | 382           | 370                      | 96.86%            |
| 9                               | 25            | 24                       | 96.00%            |
| 20                              | 574           | 551                      | 95.99%            |
| 3                               | 93            | 89                       | 95.70%            |
| 4                               | 125           | 118                      | 94.40%            |
| 6                               | 27            | 25                       | 92.59%            |
| 8                               | 349           | 323                      | 92.55%            |
| 14                              | 114           | 105                      | 92.11%            |
| 21                              | 742           | 664                      | 89.49%            |
| 22                              | 95            | 83                       | 87.37%            |
| 24                              | 147           | 128                      | 87.07%            |
| 18                              | 28            | 24                       | 85.71%            |
| 13                              | 186           | 158                      | 84.95%            |
| 16                              | 72            | 61                       | 84.72%            |
| 23                              | 1,581         | 1,336                    | 84.50%            |
| 19                              | 67            | 55                       | 82.09%            |
| 7                               | 41            | 30                       | 73.17%            |
| 2                               | 70            | 35                       | 50.00%            |
| STW                             | 6,363         | 5,807                    | 91.26%            |

## ENTERED EMPLOYMENT RATE RANKINGS PY 2000-2001 REGIONAL YEAR-END INDICATOR REPORT

RANKING BY % OF GOAL

| WAGNER-PEYSER |                          |                           |               |               |
|---------------|--------------------------|---------------------------|---------------|---------------|
| REGION        | #<br>ENTERING<br>EMPLOY. | ENTER.<br>EMPLOY.<br>RATE | NEG.<br>GOAL  | % OF<br>GOAL  |
| 24            | 13,432                   | 43.16%                    | 33.00%        | 130.79%       |
| 10            | 10,172                   | 40.04%                    | 33.00%        | 121.33%       |
| 13            | 10,528                   | 39.84%                    | 33.00%        | 120.73%       |
| 11            | 6,897                    | 34.94%                    | 33.00%        | 105.88%       |
| 5             | 6,663                    | 34.08%                    | 33.00%        | 103.27%       |
| 7             | 3,399                    | 31.82%                    | 33.00%        | 96.42%        |
| 19            | 3,064                    | 31.00%                    | 33.00%        | 93.94%        |
| 2             | 4,633                    | 30.31%                    | 33.00%        | 91.85%        |
| 3             | 2,732                    | 30.10%                    | 33.00%        | 91.21%        |
| 9             | 4,589                    | 29.84%                    | 33.00%        | 90.42%        |
| 20            | 7,704                    | 29.47%                    | 33.00%        | 89.30%        |
| 15            | 17,622                   | 28.44%                    | 33.00%        | 86.18%        |
| 1             | 5,441                    | 27.96%                    | 33.00%        | 84.73%        |
| 8             | 17,067                   | 27.77%                    | 33.00%        | 84.15%        |
| 4             | 3,640                    | 27.57%                    | 33.00%        | 83.55%        |
| 21            | 14,422                   | 27.53%                    | 33.00%        | 83.42%        |
| 17            | 9,222                    | 27.32%                    | 33.00%        | 82.79%        |
| 22            | 21,198                   | 27.16%                    | 33.00%        | 82.30%        |
| 12            | 24,224                   | 26.55%                    | 33.00%        | 80.45%        |
| 14            | 10,482                   | 26.16%                    | 33.00%        | 79.27%        |
| 23            | 43,058                   | 26.01%                    | 33.00%        | 78.82%        |
| 18            | 5,327                    | 25.89%                    | 33.00%        | 78.45%        |
| 16            | 4,437                    | 23.46%                    | 33.00%        | 71.09%        |
| 6             | 1,337                    | 20.21%                    | 33.00%        | 61.24%        |
| <b>STW</b>    | <b>248,103</b>           | <b>29.66%</b>             | <b>33.00%</b> | <b>89.88%</b> |

RANKING BY ACTUAL PERF.

| WAGNER-PEYSER |                          |                           |
|---------------|--------------------------|---------------------------|
| REGION        | #<br>ENTERING<br>EMPLOY. | ENTER.<br>EMPLOY.<br>RATE |
| 24            | 13,432                   | 43.16%                    |
| 10            | 10,172                   | 40.04%                    |
| 13            | 10,528                   | 39.84%                    |
| 11            | 6,897                    | 34.94%                    |
| 5             | 6,663                    | 34.08%                    |
| 7             | 3,399                    | 31.82%                    |
| 19            | 3,064                    | 31.00%                    |
| 2             | 4,633                    | 30.31%                    |
| 3             | 2,732                    | 30.10%                    |
| 9             | 4,589                    | 29.84%                    |
| 20            | 7,704                    | 29.47%                    |
| 15            | 17,622                   | 28.44%                    |
| 1             | 5,441                    | 27.96%                    |
| 8             | 17,067                   | 27.77%                    |
| 4             | 3,640                    | 27.57%                    |
| 21            | 14,422                   | 27.53%                    |
| 17            | 9,222                    | 27.32%                    |
| 22            | 21,198                   | 27.16%                    |
| 12            | 24,224                   | 26.55%                    |
| 14            | 10,482                   | 26.16%                    |
| 23            | 43,058                   | 26.01%                    |
| 18            | 5,327                    | 25.89%                    |
| 16            | 4,437                    | 23.46%                    |
| 6             | 1,337                    | 20.21%                    |
| <b>STW</b>    | <b>248,103</b>           | <b>29.66%</b>             |

## FLORIDA WORKFORCE REGION PY 2000-2001 YEAR-END WAGNER-PEYSER OUTCOMES

Listed in rank order from highest to lowest.

| NEW HIRE INVOLVEMENT RATE |                          |                                   |                           |
|---------------------------|--------------------------|-----------------------------------|---------------------------|
| REGION                    | TOTAL ENTERED EMPLOYMENT | TOTAL REPORTED ON NEW HIRE REPORT | NEW HIRE INVOLVEMENT RATE |
| 7                         | 3,399                    | 8,970                             | 37.9%                     |
| 3                         | 2,732                    | 7,653                             | 35.7%                     |
| 10                        | 10,172                   | 41,630                            | 24.4%                     |
| 5                         | 6,663                    | 31,571                            | 21.1%                     |
| 13                        | 10,528                   | 52,724                            | 20.0%                     |
| 2                         | 4,633                    | 24,249                            | 19.1%                     |
| 4                         | 3,640                    | 19,879                            | 18.3%                     |
| 23                        | 43,058                   | 253,169                           | 17.0%                     |
| 9                         | 4,589                    | 27,154                            | 16.9%                     |
| 19                        | 3,064                    | 18,326                            | 16.7%                     |
| 6                         | 1,337                    | 8,385                             | 15.9%                     |
| 17                        | 9,222                    | 64,039                            | 14.4%                     |
| 20                        | 7,704                    | 57,297                            | 13.4%                     |
| 1                         | 5,441                    | 41,193                            | 13.2%                     |
| 15                        | 17,622                   | 146,430                           | 12.0%                     |
| 22                        | 21,198                   | 179,803                           | 11.8%                     |
| 21                        | 14,422                   | 124,793                           | 11.6%                     |
| 11                        | 6,897                    | 60,027                            | 11.5%                     |
| 24                        | 13,432                   | 120,591                           | 11.1%                     |
| 8                         | 17,067                   | 153,575                           | 11.1%                     |
| 12                        | 24,224                   | 250,551                           | 9.7%                      |
| 16                        | 4,437                    | 49,232                            | 9.0%                      |
| 14                        | 10,482                   | 117,935                           | 8.9%                      |
| 18                        | 5,327                    | 74,499                            | 7.2%                      |
| <b>STW</b>                | <b>251,290</b>           | <b>1,933,675</b>                  | <b>13.0%</b>              |

| EMPLOYER INVOLVEMENT RATE |                  |                                   |                           |
|---------------------------|------------------|-----------------------------------|---------------------------|
| REGION                    | EMPLOYERS SERVED | # OF EMPLOYERS IN NEW HIRE REPORT | EMPLOYER INVOLVEMENT RATE |
| 13                        | 2,324            | 4,920                             | 47.2%                     |
| 4                         | 686              | 1,778                             | 38.6%                     |
| 3                         | 470              | 1,250                             | 37.6%                     |
| 20                        | 1,734            | 4,888                             | 35.5%                     |
| 23                        | 5,822            | 17,760                            | 32.8%                     |
| 1                         | 840              | 2,923                             | 28.7%                     |
| 8                         | 2,670            | 9,347                             | 28.6%                     |
| 2                         | 557              | 2,032                             | 27.4%                     |
| 10                        | 1,004            | 4,115                             | 24.4%                     |
| 5                         | 617              | 2,557                             | 24.1%                     |
| 12                        | 3,197            | 14,687                            | 21.8%                     |
| 14                        | 2,020            | 9,447                             | 21.4%                     |
| 22                        | 3,497            | 16,594                            | 21.1%                     |
| 7                         | 304              | 1,462                             | 20.8%                     |
| 18                        | 1,263            | 6,103                             | 20.7%                     |
| 17                        | 1,143            | 5,550                             | 20.6%                     |
| 15                        | 1,993            | 10,689                            | 18.6%                     |
| 6                         | 258              | 1,400                             | 18.4%                     |
| 21                        | 2,137            | 12,178                            | 17.5%                     |
| 9                         | 501              | 2,926                             | 17.1%                     |
| 24                        | 1,257            | 7,603                             | 16.5%                     |
| 19                        | 285              | 1,889                             | 15.1%                     |
| 11                        | 763              | 5,744                             | 13.3%                     |
| 16                        | 740              | 5,980                             | 12.4%                     |
| <b>STW</b>                | <b>36,082</b>    | <b>153,822</b>                    | <b>23.5%</b>              |

**UC DURATION YEAR-END SUMMARY  
PY 2000-2001 REGIONAL INDICATOR REPORT**

| <b>REGION</b> | <b># OF INITIAL CLAIMS</b> | <b># WEEKS PAID</b> | <b>AVG. CLAIM DURATION IN # OF WEEKS</b> |
|---------------|----------------------------|---------------------|--|
| 3             | 2,155                      | 21,441              | 9.95                                     |
| 6             | 1,789                      | 21,328              | 11.92                                    |
| 2             | 2,707                      | 32,305              | 11.93                                    |
| 11            | 6,328                      | 76,715              | 12.12                                    |
| 12            | 20,712                     | 251,043             | 12.12                                    |
| 15            | 16,526                     | 200,668             | 12.14                                    |
| 9             | 2,231                      | 27,213              | 12.20                                    |
| 5             | 3,566                      | 43,945              | 12.32                                    |
| 24            | 10,829                     | 134,324             | 12.4                                     |
| 19            | 2,274                      | 28,225              | 12.41                                    |
| 8             | 19,464                     | 242,337             | 12.45                                    |
| 7             | 1,476                      | 18,484              | 12.52                                    |
| 14            | 13,343                     | 168,107             | 12.60                                    |
| 1             | 5,992                      | 75,617              | 12.62                                    |
| 16            | 5,953                      | 75,258              | 12.64                                    |
| 20            | 10,578                     | 134,252             | 12.69                                    |
| 18            | 8,366                      | 107,476             | 12.85                                    |
| 21            | 21,400                     | 278,931             | 13.03                                    |
| 17            | 9,323                      | 121,849             | 13.07                                    |
| 22            | 28,918                     | 378,359             | 13.08                                    |
| 4             | 3,406                      | 44,737              | 13.13                                    |
| 13            | 6,361                      | 83,532              | 13.13                                    |
| 10            | 5,904                      | 79,434              | 13.45                                    |
| 23            | 49,978                     | 684,159             | 13.69                                    |
| <b>STW</b>    | <b>259,579</b>             | <b>3,329,739</b>    | <b>12.83</b>                             |

## CUSTOMER SATISFACTION RANKINGS PY 2000-2001 REGIONAL YEAR-END INDICATOR REPORT

**RANKING BY % OF GOAL**

| INDIVIDUALS |              |              |                |
|-------------|--------------|--------------|----------------|
| REGION      | ACTUAL SCORE | NEG. GOAL    | % OF GOAL      |
| 7           | 85.9         | 67.0         | 128.21%        |
| 3           | 85.8         | 67.0         | 128.06%        |
| 4           | 83.7         | 67.0         | 124.93%        |
| 24          | 83.5         | 67.0         | 124.63%        |
| 6           | 81.5         | 67.0         | 121.64%        |
| 9           | 81.3         | 67.0         | 121.34%        |
| 20          | 81.1         | 67.0         | 121.04%        |
| 13          | 80.6         | 67.0         | 120.30%        |
| 8           | 81.2         | 68.0         | 119.41%        |
| 10          | 80.0         | 67.0         | 119.40%        |
| 18          | 79.9         | 67.0         | 119.25%        |
| 19          | 79.8         | 67.0         | 119.10%        |
| 15          | 78.7         | 67.0         | 117.46%        |
| 2           | 78.1         | 67.0         | 116.57%        |
| 1           | 77.3         | 67.0         | 115.37%        |
| 21          | 76.9         | 67.0         | 114.78%        |
| 22          | 76.6         | 67.0         | 114.33%        |
| 11          | 76.2         | 67.0         | 113.73%        |
| 12          | 75.1         | 67.0         | 112.09%        |
| 23          | 74.7         | 67.0         | 111.49%        |
| 5           | 73.9         | 67.0         | 110.30%        |
| 17          | 73.5         | 67.0         | 109.70%        |
| 16          | 71.9         | 67.0         | 107.31%        |
| 14          | 70.9         | 67.0         | 105.82%        |
| <b>STW</b>  | <b>76.69</b> | <b>67.00</b> | <b>114.46%</b> |

**RANKING BY ACTUAL PERFORMANCE**

| INDIVIDUALS |              |
|-------------|--------------|
| REGION      | ACTUAL SCORE |
| 7           | 85.9         |
| 3           | 85.8         |
| 4           | 83.7         |
| 24          | 83.5         |
| 6           | 81.5         |
| 9           | 81.3         |
| 8           | 81.2         |
| 20          | 81.1         |
| 13          | 80.6         |
| 10          | 80.0         |
| 18          | 79.9         |
| 19          | 79.8         |
| 15          | 78.7         |
| 2           | 78.1         |
| 1           | 77.3         |
| 21          | 76.9         |
| 22          | 76.6         |
| 11          | 76.2         |
| 12          | 75.1         |
| 23          | 74.7         |
| 5           | 73.9         |
| 17          | 73.5         |
| 16          | 71.9         |
| 14          | 70.9         |
| <b>STW</b>  | <b>76.69</b> |

**RANKING BY % OF GOAL**

| EMPLOYERS  |              |              |                |
|------------|--------------|--------------|----------------|
| REGION     | ACTUAL SCORE | NEG. GOAL    | % OF GOAL      |
| 3          | 82.7         | 64.0         | 129.22%        |
| 4          | 78.4         | 64.0         | 122.50%        |
| 10         | 78.2         | 64.0         | 122.19%        |
| 13         | 76.6         | 64.0         | 119.69%        |
| 2          | 76.2         | 64.0         | 119.06%        |
| 1          | 73.9         | 64.0         | 115.47%        |
| 23         | 72.8         | 64.0         | 113.75%        |
| 20         | 72.7         | 64.0         | 113.59%        |
| 7          | 72.1         | 64.0         | 112.66%        |
| 5          | 71.7         | 64.0         | 112.03%        |
| 12         | 71.2         | 64.0         | 111.25%        |
| 17         | 71.1         | 64.0         | 111.09%        |
| 24         | 71.0         | 64.0         | 110.94%        |
| 19         | 70.7         | 64.0         | 110.47%        |
| 21         | 69.8         | 64.0         | 109.06%        |
| 9          | 69.7         | 64.0         | 108.91%        |
| 8          | 69.4         | 65.0         | 106.77%        |
| 22         | 68.1         | 64.0         | 106.41%        |
| 18         | 67.6         | 64.0         | 105.63%        |
| 15         | 67.2         | 64.0         | 105.00%        |
| 16         | 66.4         | 64.0         | 103.75%        |
| 11         | 66.1         | 64.0         | 103.28%        |
| 6          | 65.8         | 64.0         | 102.81%        |
| 14         | 65.3         | 64.0         | 102.03%        |
| <b>STW</b> | <b>68.69</b> | <b>64.00</b> | <b>107.33%</b> |

**RANKING BY ACTUAL PERFORMANCE**

| EMPLOYERS  |              |
|------------|--------------|
| REGION     | ACTUAL SCORE |
| 3          | 82.7         |
| 4          | 78.4         |
| 10         | 78.2         |
| 13         | 76.6         |
| 2          | 76.2         |
| 1          | 73.9         |
| 23         | 72.8         |
| 20         | 72.7         |
| 7          | 72.1         |
| 5          | 71.7         |
| 12         | 71.2         |
| 17         | 71.1         |
| 24         | 71.0         |
| 19         | 70.7         |
| 21         | 69.8         |
| 9          | 69.7         |
| 8          | 69.4         |
| 22         | 68.1         |
| 18         | 67.6         |
| 15         | 67.2         |
| 16         | 66.4         |
| 11         | 66.1         |
| 6          | 65.8         |
| 14         | 65.3         |
| <b>STW</b> | <b>68.69</b> |

Tentative rankings are presented pending a full evaluation of the sample for each region. Where the survey sample for a region is found to be inadequate based on the federal specification it is recommend that the region be disqualified for incentives for the customer satisfaction measures.

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