

**FLORIDA PROGRAM YEAR 2003-2004 STATE WIA PERFORMANCE**

**Negotiated Performance Measures Summary**

Performance Measure	Negotiated Performance Level	Actual Performance Levels		
Participant			# Exitters	29,132
Customer Satisfaction Score (For exiters 1/1/03 to 12/31/03)	73.0	76.15	# Completed Surveys	6,339
			Sample Size	8,824
Employer			# Customers	41,774
Customer Satisfaction Score (For exiters 1/1/03 to 12/31/03)	73.0	78.23	# Completed Surveys	6,795
			Sample Size	8,448
Adult Entered Employment Rate (For exiters 10/1/02 to 9/30/03)	70.00%	65.79%	Numerator	5,074
			Denominator	7,713
Adult Employment Retention Rate (For exiters 4/1/02 to 3/31/03)	82.00%	83.56%	Numerator	7,575
			Denominator	9,065
Adult Earnings Change in Six Months (For exiters 4/1/02 to 3/31/03)	\$3,600	\$3,573	Numerator	\$32,385,309
			Denominator	9,065
Adult Employment and Credential Rate (For exiters 10/1/02 to 9/30/03)	43.00%	51.01%	Numerator	3,487
			Denominator	6,836
Dislocated Worker Entered Employment Rate (For exiters 10/1/02 to 9/30/03)	71.00%	71.42%	Numerator	9,580
			Denominator	13,413
Dislocated Worker Employment Retention Rate (For exiters 4/1/02 to 3/31/03)	85.00%	87.57%	Numerator	7,369
			Denominator	8,415
Dislocated Worker Earnings Replacement in Six Months (For exiters 4/1/02 to 3/31/03)	95.00%	91.18%	Numerator	\$101,366,446
			Denominator	\$111,177,642
Dislocated Worker Employment and Credential Rate (For exiters 10/1/02 to 9/30/03)	43.00%	36.86%	Numerator	3,377
			Denominator	9,162
Older Youth Entered Employment Rate (For exiters 10/1/02 to 9/30/03)	64.00%	64.65%	Numerator	717
			Denominator	1,109
Older Youth Employment Retention Rate (For exiters 4/1/02 to 3/31/03)	82.00%	80.49%	Numerator	726
			Denominator	902
Older Youth Earnings Change in Six Months (For exiters 4/1/02 to 3/31/03)	\$3,300	\$3,065	Numerator	\$2,764,667
			Denominator	902
Older Youth Credential Rate (For exiters 10/1/02 to 9/30/03)	32.00%	31.93%	Numerator	446
			Denominator	1,397
Younger Youth Skill Attainment Rate (For exiters 4/1/03 to 3/31/04)	65.00%	74.91%	Numerator	15,277
			Denominator	20,394
Younger Youth Diploma or Equivalent Attainment Rate (For exiters 4/1/03 to 3/31/04)	41.00%	44.53%	Numerator	1,087
			Denominator	2,441
Younger Youth Retention Rate (For exiters 4/1/02 to 3/31/03)	45.00%	54.18%	Numerator	1,213
			Denominator	2,239

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