

Federal Performance Data

October 1, 2004



STW

Table A - Workforce Investment Act Customer Satisfaction Results

	Negotiated Performance Level	Actual Performance Level - American Customer Satisfaction Index	Number of Surveys Completed	Number of Customers Eligible for the Survey	Number of Customers Included in the Sample	Response Rate
Participants (01/01/2003 - 12/31/2003)	73.00	76.15	6,339	29,132	8,824	71.84%
Employers (01/01/2003 - 12/31/2003)	73.00	78.23	6,795	41,774	8,448	80.43%

Table B - Adult Program

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate (10/01/2002 - 09/30/2003)	70.00%	65.79%	5,074
			7,713
Employment Retention Rate (04/01/2002 - 03/31/2003)	82.00%	83.56%	7,575
			9,065
Earnings Change in Six Months (04/01/2002 - 03/31/2003)	\$3,600	\$3,573	\$35,385,309
			9,065
Employment and Credential Rate (10/01/2002 - 09/30/2003)	43.00%	51.01%	3,487
			6,836

STW

Table C - Outcomes for Adult Special Populations

	Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals With Disabilities		Older Individuals	
Entered Employment Rate (10/01/2002 - 09/30/2003)	58.46	1,299	69.10	407	47.38	335	62.59	338
		2,222		589		707		540
Employment Retention Rate (10/01/2002 - 09/30/2003)	81.39	1,679	85.90	591	77.69	404	83.16	395
		2,063		688		520		475
Earnings Change in Six Months (04/01/2002 - 03/31/2003)	\$4,228	\$8,722,081	\$4,371	\$3,007,579	\$3,575	\$1,858,935	\$2,100	\$997,387
		2,063		688		520		475
Employment and Credential Rate (10/01/2002 - 09/30/2003)	45.39	1,059	55.10	324	28.84	152	52.21	189
		2,333		588		527		362

Table D - Other Outcome Information for the Adult Program

	Individuals Who Received Training Services		Individuals Who Received Only Core and Training Services	
Entered Employment Rate (10/01/2002 - 09/30/2003)	62.72	2,619	69.41	2,455
		4,176		3,537
Employment Retention Rate (04/01/2002 - 03/31/2003)	84.86	4,395	81.83	3,180
		5,179		3,886
Earnings Change in Six Months (04/01/2002 - 03/31/2003)	\$3,895	\$20,171,488	\$3,143	\$12,213,821
		5,179		3,886

STW

Table E - Dislocated Worker Program

	Negotiated Performance Level		Actual Performance Level	
Entered Employment Rate (10/01/02 - 09/30/2003)	71.00%	71.42%	9,580	
			13,413	
Employment Retention Rate (04/01/2002 - 03/31/2003)	85.00%	87.57%	7,369	
			8,415	
Earnings Replacement in Six Months (04/01/2002 - 03/31/2003)	95.00%	91.18%	\$101,366,446	
			\$111,177,642	
Employment and Credential Rate 10/01/02 - 09/30/2003)	43.00%	36.86%	3,377	
			9,162	

Table F - Outcomes for Dislocated Worker Special Populations

	Veterans		Individuals With Disabilities		Older Individuals		Displaced Homemakers	
Entered Employment Rate (10/01/02 - 09/30/2003)	70.20	1,067	68.93	295	59.83	986	71.43	60
		1,520		428		1,648		84
Employment Retention Rate (04/01/2002 - 03/31/2003)	86.78	840	84.54	246	85.95	740	84.38	54
		968		291		861		64
Earnings Replacement in Six Months (04/01/2002 - 03/31/2003)	90.47	\$12,974,265	105.39	\$3,826,545	75.55	\$9,118,304	149.18	\$639,762
		\$14,341,292		\$3,630,833		\$12,069,726		\$428,845
Employment and Credential Rate (10/01/02 - 09/30/2003)	36.82	387	39.34	120	30.68	324	44.78	30
		1,051		305		1,056		67

Table G - Other Outcome Information for the Dislocated Worker Program

	Individuals Who Received Training Services		Individuals Who Received Only Core and Training Services	
Entered Employment Rate (10/01/02 - 09/30/2003)	70.50	6,459	73.42	3,121
		9,162		4,251
Employment Retention Rate (04/01/2002 - 03/31/2003)	87.41	4,887	87.89	2,482
		5,591		2,824
Earnings Replacement Rate (04/01/2002 - 03/31/2003)	91.42	\$66,667,070	96.62	\$33,776,272
		\$72,922,800		\$34,957,451

STW

Table J - Younger Youth Program

	Negotiated Performance Level	Actual Performance Level	
Skill Attainment Rate (04/01/2003 - 03/31/2004)	65.00%	74.91%	15,277
			20,394
Diploma or Equivalent Attainment Rate (04/01/2003 - 03/31/2004)	41.00%	44.53%	1,087
			2,441
Retention Rate (04/01/2002 - 03/31/2003)	45.00%	54.18%	1,213
			2,239

Table K- Outcomes for Younger Youth Special Populations

	Public Assistance		Individuals With Disabilities		Out-of-School Youth	
Skill Attainment Rate (04/01/2003 - 03/31/2004)	71.81	5,732	78.78	4,318	73.36	1,647
		7,982		5,481		2,245
Diploma or Equivalent Attainment Rate (04/01/2003 - 03/31/2004)	46.75	583	57.30	322	26.21	163
		1,247		562		622
Retention Rate (04/01/2002 - 03/31/2003)	54.88	647	51.37	243	54.10	501
		1,179		473		926

TABLE N - COST OF PROGRAM ACTIVITIES
July 1, 2003 - June 30, 2004

PROGRAM ACTIVITY		TOTAL FEDERAL SPENDING
LOCAL ADULTS		\$38,858,852
LOCAL DISLOCATED WORKERS		34,498,987
LOCAL YOUTH		35,075,121
RAPID RESPONSE (UP TO 25%)134(a)(2)(A)		2,167,123
STATEWIDE REQUIRED ACTIVITIES (UP TO 15%)134(a)(2)(B)		4,003,547
STATEWIDE ALLOWABLE ACTIVITIES (134(a)(3))		
Project	Project Descriptions	Spending
Incumbent Worker	Statewide project to train workers in danger of losing their jobs and/or in need of new skills for advancement	\$ 1,234,677
The Langley Group	The development and deployment of an add-on training component for the Florida National Entrepreneur Center.	\$ 200,000
Florida Atlantic University	Training in information technology, interior design, and the development of expanded certificate programs in the construction industry.	\$ 160,925
Florida State University	A survey to assess the business training needs in support of the aerospace industry in Florida.	\$ 104,700
SRI International	A project in support the USDOL national effort for Work Readiness Credentials.	\$ 100,000
University of South Florida	Assistance in the start-up of advanced programs in the Department of Psychiatry and Behavioral Medicine.	\$ 500,000
University of West Florida	Provision of FAST TRAC training for veterans and disabled veterans.	\$ 82,500
Brevard Regional Workforce Board	Activities in support of local economic efforts.	\$ 150,000
Tampa Bay Partnership	Labor market information gathering, analysis, and reporting in a 21 county area.	\$ 70,000
Hispanic Business Initiative	Multifaceted entrepreneurial training and technical assistance to small businesses in Orlando and Tampa.	\$ 270,000
Florida Venture Foundation	Multifaceted entrepreneurial training and technical assistance to small businesses in Dade, Broward, and Palm Beach.	\$ 140,000
First Jobs/First Wages Council Projects	14 grants to selected Regional Workforce Boards (RWBs) to provide training for first-time job entrants and to assist at-risk youth to stay in school, return to school or to achieve skills necessary to become independent.	\$ 2,470,337
High Skills/High Wages Council Projects	17 grants to RWBs to provide skills upgrade training for employed workers and grants related to teacher training and to curriculum development in biotechnology.	\$ 2,807,827
Miscellaneous	13 various small projects and initiatives.	\$ 315,500
TOTAL OF ALL FEDERAL SPENDING LISTED ABOVE		\$ 132,859,152