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**Red & Green**  
Performance Report

Quarter Ending: 9/30/2005

Report Run Date: 2/3/2006



## Red and Green Report Notes

### New Definitions and Methodologies

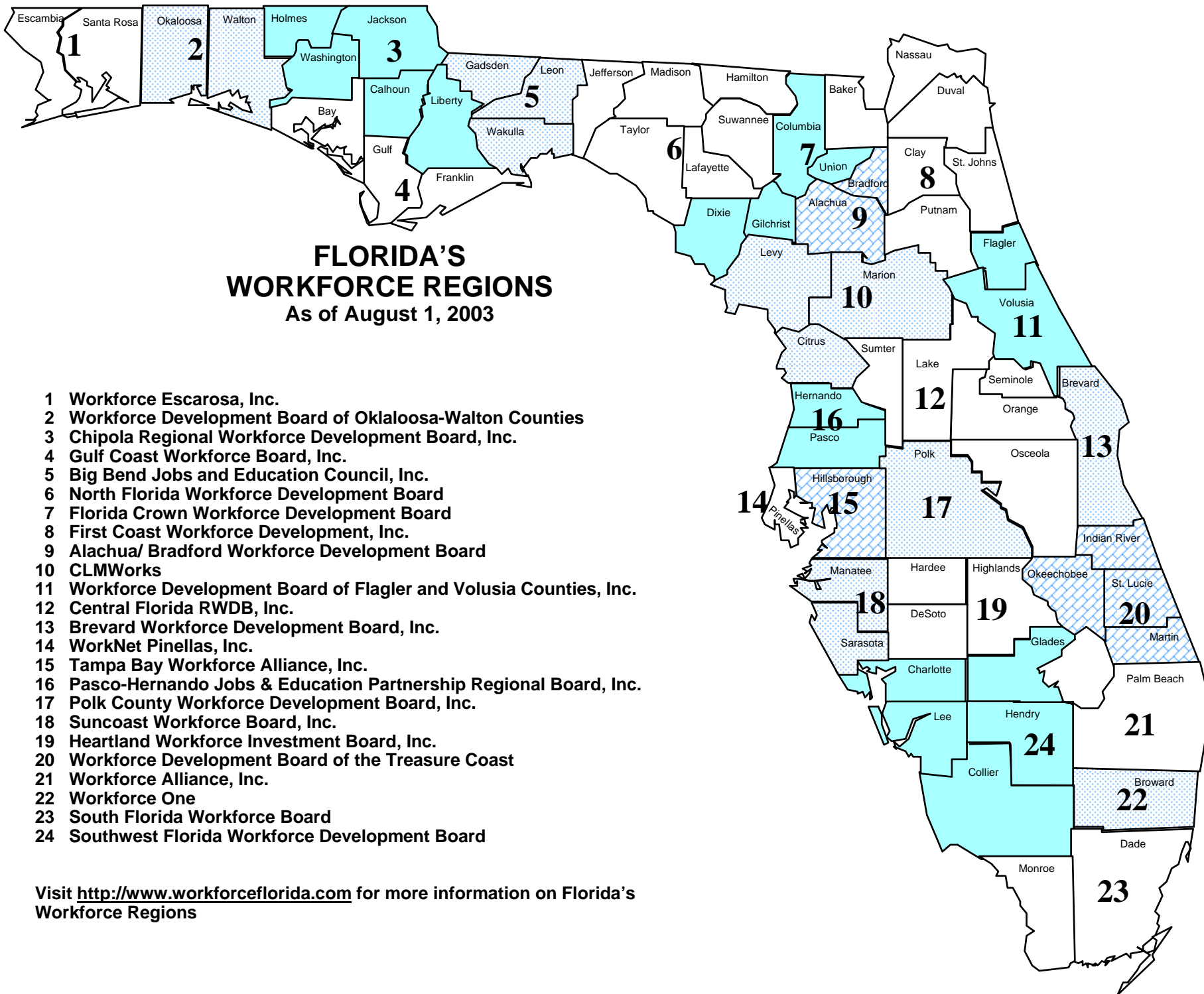
The attached is the first quarter PY 2005-2006 which is being issued according to the official definitions and methodologies that came into effect this program year. These revised definitions and methodologies were developed for several purposes: 1. To implement the recommendations of the 2003 WFI Red & Green Report Working Group; 2. To correct errors in the previous methodologies and to respond to limitations of the OSMIS system; and 3. To respond to changes in corresponding federal measures. You will find that the WIA measures for adults and dislocated workers and the three customer satisfaction measures remain unchanged with the exception that they now employ the new federal definition of "exiter" (See the comment below). The previous measures for Welfare Return Rate, WP New Hire Involvement Rate, and WP Employer Rate have been dropped based on the recommendations of WFI Red & Green Working Group. Work on the Welfare Transition Federal Participation Rate Measure is still being reviewed. However, the performance is included in this report unranked and without color designation. AWI/WFI are still seeking clarification and testing options to ensure we employ a short-term methodology at the local level which will accurately reflect and predict the state outcome calculated by HHS. Two new informational measures are now included based on the recommendations of the WFI Red & Green Working Group: the WIA In-School Youth Outcome Rate and the WIA Out-of-School Youth Outcome Rate. The previous WIA youth measures for WIA Youth Goal Attainment and WIA Youth Positive Outcome remain on this report and will be continued through this program year based on the recommendations of the RWBs.

### Ranking

According to the new methodology, the results for all measures are ranked and colored on a strict quartile basis. Measures will no longer be ranked according to goals as short term goals have not been established for PY2005 – 2006 and beyond.

### Exit Definition

The newly adopted federal definition of "exiter" now applies to all Red and Green measures effective 7/1/05. Under the new federal definition a participant is counted when he/she does not receive a service for 90 consecutive calendar days but the exit date is retroactively recorded as the last date of service. This means data will be lagging compared to previous methodologies. See the 11/15/05 AWI Memo for full details.



Workforce Florida, Inc.  
 Red-Green Performance Report  
 Quarter Ending 9/30/2005 1QTR PY 2005-2006

Performance Measure	RWB →	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	STW
1	Welfare Entered Employment Rate	34.83%	43.75%	36.62%	38.89%	41.47%	38.46%	36.61%	33.58%	36.18%	28.85%	36.48%	38.59%	44.08%	36.56%	39.98%	33.40%	35.91%	32.74%	36.36%	32.00%	30.52%	34.19%	33.01%	39.54%	35.16%
2	Welfare Trans Ent Emp Wage Rate	73.23%	71.66%	69.01%	69.72%	68.06%	67.25%	65.98%	69.91%	69.15%	70.91%	72.25%	70.46%	72.25%	75.16%	74.18%	72.54%	71.78%	78.94%	72.52%	75.43%	70.53%	72.83%	67.43%	74.27%	71.16%
3	Welfare Participation Rate	40.66%	34.31%	29.43%	44.03%	45.49%	40.53%	32.90%	38.19%	47.58%	33.21%	38.29%	30.04%	44.14%	48.02%	46.76%	52.63%	51.35%	42.08%	36.97%	37.63%	39.65%	41.44%	44.90%	44.42%	41.71%
4	WIA Emp Worker Outcome Rate	95.00%	87.50%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	95.92%	100.00%	69.79%	85.00%	100.00%	100.00%	100.00%	98.17%	100.00%	94.29%	88.73%	100.00%	94.35%
5	WIA Adult Ent Emp Rate	100.00%	77.78%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	86.67%	100.00%	100.00%	90.00%	100.00%	100.00%	83.33%	99.12%	100.00%	99.32%	99.49%	97.06%	98.93%
6	WIA Adult Ent Emp Wage Rate	158.65%	122.95%	100.29%	133.43%	135.12%	90.94%	163.51%	126.09%	151.85%	165.43%	92.86%	111.89%	169.07%	163.99%	174.15%	107.70%	107.80%	113.78%	109.52%	112.79%	110.97%	117.96%	110.76%	118.86%	124.71%
7	WIA Disl Work Ent Emp Rate	100.00%	72.22%	100.00%	80.00%	100.00%	66.67%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	88.24%	100.00%	100.00%	97.44%	100.00%	100.00%	100.00%	96.67%	100.00%	100.00%	100.00%	100.00%	98.70%
8	WIA Disl Work Ent Emp Wage Rate	134.42%	112.69%	95.46%	126.93%	130.56%	102.96%	104.03%	129.67%	134.96%	160.04%	91.65%	114.71%	195.49%	203.00%	139.26%	120.02%	134.86%	141.80%	126.20%	125.95%	137.53%	147.85%	128.91%	117.17%	137.29%
9	WIA Youth Goal Attainment Rate	87.84%	100.00%	79.31%	95.08%	98.57%	9.09%	67.57%	67.19%	84.15%	32.35%	91.67%	37.50%	77.78%	93.94%	88.08%	77.27%	100.00%	77.78%	26.67%	96.36%	63.64%	47.06%	63.81%	89.19%	76.13%
10	WIA Youth Pos Outcome Rate	100.00%	100.00%	100.00%	98.90%	100.00%	50.00%	0.00%	100.00%	100.00%	100.00%	96.00%	87.50%	100.00%	90.00%	100.00%	96.00%	0.00%	100.00%	100.00%	88.24%	100.00%	63.64%	76.60%	100.00%	89.29%
11	WP Entered Employment Rate	39.09%	40.00%	46.93%	41.70%	44.12%	48.22%	40.21%	34.50%	33.58%	39.93%	48.47%	29.47%	39.23%	44.95%	38.22%	39.09%	44.27%	52.11%	45.25%	42.97%	24.71%	34.33%	30.86%	41.90%	36.39%
12	WP Job Order Wage Rate	88.49%	85.07%	71.59%	98.49%	68.81%	87.70%	82.36%	82.29%	81.84%	102.70%	92.02%	80.35%	83.68%	94.44%	83.52%	80.53%	81.27%	85.50%	78.79%	94.01%	77.21%	126.12%	73.44%	91.64%	86.36%
13	Customer Satis - WIA Individuals	8.15	8.32	8.64	9.09	8.10	7.59	7.86	8.51	8.42	8.86	8.40	7.92	8.38	8.46	8.10	8.22	8.09	8.44	8.85	8.56	8.00	7.87	8.24	8.14	8.26
14	Customer Satis - Wagner Peyser Indiv	7.56	8.08	8.47	8.09	7.47	7.49	7.35	7.59	7.40	7.65	7.90	6.97	7.30	7.02	7.25	7.66	8.19	7.58	8.21	8.24	7.53	7.68	8.02	7.86	7.69
15	Customer Satis - All Employers	7.14	7.54	8.27	7.66	7.61	7.48	7.85	7.49	7.28	7.73	7.51	7.05	7.42	6.92	7.63	7.72	7.20	7.27	7.86	6.47	6.84	7.11	7.12	6.83	7.37

All data used in the development of this report were provided by the Agency for Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



02-Feb-06

### Red - Green Report

### Measure Number One - Welfare Entered Employment Rate

Quarter Ending: 9/30/2005

RWB	# CASES CLOSED DUE TO EARNINGS	# CASES CLOSED	ENTERED EMPLOYMENT RATE (%)
13	93	211	44.08%
02	28	64	43.75%
05	175	422	41.47%
15	485	1,213	39.98%
24	104	263	39.54%
04	84	216	38.89%
12	724	1,876	38.59%
06	75	195	38.46%
03	26	71	36.62%
07	41	112	36.61%
14	257	703	36.56%
11	143	392	36.48%
19	60	165	36.36%
09	89	246	36.18%
17	130	362	35.91%
01	124	356	34.83%
22	516	1,509	34.19%
08	269	801	33.58%
16	168	503	33.40%
23	1,653	5,008	33.01%
18	74	226	32.74%
20	152	475	32.00%
21	257	842	30.52%
10	90	312	28.85%
STW	5,817	16,543	35.16%

DATA SOURCE: All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



03-Feb-06

## Red - Green Report

### Measure Number Two - Welfare Entered Employment Wage Rate

Quarter Ending: 9/30/2005

RWB	WAGE AT ENTRY (\$)	LLSIL (\$)	ENTERED EMPLOYMENT WAGE RATE (%)
18	\$8.76	\$11.10	78.94%
20	\$8.31	\$11.02	75.43%
14	\$8.52	\$11.33	75.16%
24	\$8.35	\$11.24	74.27%
15	\$8.46	\$11.41	74.18%
01	\$7.83	\$10.69	73.23%
22	\$8.48	\$11.64	72.83%
16	\$8.01	\$11.04	72.54%
19	\$7.69	\$10.61	72.52%
11	\$7.79	\$10.78	72.25%
13	\$8.01	\$11.09	72.25%
17	\$8.01	\$11.16	71.78%
02	\$7.68	\$10.72	71.66%
10	\$7.63	\$10.76	70.91%
21	\$8.23	\$11.67	70.53%
12	\$8.00	\$11.35	70.46%
08	\$8.01	\$11.46	69.91%
04	\$7.40	\$10.62	69.72%
09	\$7.65	\$11.07	69.15%
03	\$7.14	\$10.35	69.01%
05	\$7.62	\$11.19	68.06%
23	\$7.77	\$11.52	67.43%
06	\$7.05	\$10.49	67.25%
07	\$7.03	\$10.66	65.98%
STW	\$8.03	\$11.29	71.16%

FPLI = 2005 Florida Price Level Index,

LLSIL = 2005 Lower Living Standard Income Level

The Annual PY 2005-2006 LLSIL for a family of 3 for Florida is \$23,483 or \$11.29/hour. This wage is determined by state policy as the indicator for "self-sufficiency" wage and used for the denominator in calculating the Red and Green Report wage rate measures. The measure is calculated by multiplying the LLSIL for a Family of 3 by the FPLI for the region. Source: AWI, Office Labor Market Statistics

DATA SOURCE: All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.

## Red – Green Report

### Measure Number Three – Welfare Transition Federal Participation Rate

Due to the reauthorization of the TANF block grant by the Deficit Reduction Act of 2005, Florida's current case reduction credit and 2-parent family exemption will end effective 10/1/06. The state then will be subject to the national standards of 50% for the all-family work participation rate and 90% for the 2-parent-family work participation rate. Not meeting the work participation rate standards would subject the state to a penalty of up to 5% of the block grant, approximately \$24.5 million. These developments increase the importance of this measure.

AWI, WFI and DCF continue to collaborate to analyze the Federal Participation Rate measure that is calculated by HHS based on a small state sample in order to develop a short-term participation rate measure using the full file that is predictive of the federal measure. For the most recent fiscal year, the denominator for the sample file was 835 versus the full file denominator of 168,532. The current Red and Green report now displays the latest result of this effort, however the results displayed are not final but merely represent our best effort to date. As our work is not complete and the methodology is in need of further refinement, the results are neither ranked nor colored on the latest Red & Green Report.

The measure results displayed in this report are for quarter ending 9/30/05 the most recent period for which we have complete data. As this is the final quarter of federal fiscal year, the report year used by HHS, the results displayed are for the 12 month period from 10/1/04 through 9/30/05. The results are also for the full-file as opposed the sample used by HHS. Based on the federal methodology, quarterly and annual results are the average of the monthly results. Attached is a table comparing AWI's latest results used for this Red and Green Report with the HHS and DCF results run against the state sample. Comparisons are by month and quarter. These comparison's show that the AWI full-file results track rather closely to the results based on the sample, with differences ranging from -1.0 % percentage points to +5.4% points.

As mentioned above, work continues on the state methodology. We are continuing to look at those factors that may decrease the denominator and increase the numerator for the measure. Our goal is to ensure accuracy of the data and correctness of the calculation. Here are some of the continuing issues that may yet lead to refinements in the methodology or the way the results are displayed:

- The DCF methodology for maintenance of the base data from which the sample is drawn needs to reviewed and updated in order to ensure that no cases are included that do not meet federal definitions and/or edit checks, that all those subject to sanctions are removed, etc.
- We need to evaluate and track those special circumstances that may affect the results, such as the 30% Vocational Education requirement, etc.
- We need to analyze the effect of that part of the denominator that represents cases that do not receive workforce services such those who are exempt under Florida law but must be included pursuant to the federal requirements.
- We need to thoroughly review how Florida counts 2-parent families and develop a full-file methodology to track the 2-parent-family participation rate in a way that will predict federal outcomes.
- We need to develop and employ data entry edit checks and standards that will ensure that data entered by the workforce system is accurate and timely.

In reviewing the information for participation rate we would ask that the regions keep in mind that the process is not yet complete and that many of these issues are not solved. In this context we would welcome any questions and comments on the results displayed and/or any of the issues identified.



03-Feb-06

## Red - Green Report

### Measure Number Three - Welfare Federal Participation Rate

Quarter Ending: 9/30/2005

RWB	# PREVIOUSLY CLOSED DUE TO EARNINGS	# NEW CASES	WELFARE RETURN RATE (%)
01	1,513	3,721	40.66%
02	410	1,195	34.31%
03	229	778	29.43%
04	807	1,833	44.03%
05	2,000	4,397	45.49%
06	597	1,473	40.53%
07	301	915	32.90%
08	2,804	7,342	38.19%
09	1,191	2,503	47.58%
10	1,086	3,270	33.21%
11	1,671	4,364	38.29%
12	6,984	23,246	30.04%
13	971	2,200	44.14%
14	4,081	8,498	48.02%
15	5,595	11,965	46.76%
16	2,308	4,385	52.63%
17	1,770	3,447	51.35%
18	725	1,723	42.08%
19	434	1,174	36.97%
20	1,262	3,354	37.63%
21	3,068	7,737	39.65%
22	5,973	14,412	41.44%
23	23,743	52,880	44.90%
24	764	1,720	44.42%
<b>STW</b>	<b>70,287</b>	<b>168,532</b>	<b>41.80%</b>

DATA SOURCE: All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.

**HHS Methodology using Florida Sample File**  
**v.**  
**Methodology using Florida Full File**

		Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Annual
FLORIDA Sample	Numerator	29	30	28	31	32	27	36	28	24	26	27	25	343
	Denominator	78	78	92	79	70	61	66	58	63	67	60	63	835
	RATE	37.2%	38.5%	30.4%	39.2%	45.7%	44.3%	54.5%	48.3%	38.1%	38.8%	45.0%	39.7%	41.6%
		Q1			Q2			Q3			Q4			
	Numerator	87			90			88			78			343
	Denominator	248			210			187			190			835
	RATE	35.1%			42.9%			47.1%			41.1%			41.5%
<b>FEDERAL CALCULATION (preliminary data)</b>		<b>36.4%</b>	<b>34.8%</b>	<b>30.2%</b>	<b>32.5%</b>	<b>42.9%</b>	<b>39.2%</b>	<b>49.8%</b>	<b>44.3%</b>	<b>38.1%</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
FLORIDA FULL FILE calculation (preliminary)	Numerator	7,178	7,104	6,922	6,263	6,151	5,759	5,597	4,972	5,220	5,054	4,890	5,177	70,287
	Denominator	17,645	17,792	16,990	15,536	14,488	13,411	12,685	12,261	12,273	11,945	11,897	11,609	168,532
	RATE	40.7%	39.9%	40.7%	40.3%	42.5%	42.9%	44.1%	40.6%	42.5%	42.3%	41.1%	44.6%	41.8%
		Q1			Q2			Q3			Q4			
	Numerator	21204			18173			15789			15121			70,287
	Denominator	52427			43435			37219			35451			168,532
	RATE	40.4%			41.8%			42.4%			42.7%			41.8%
<b>PERCENT DIFFERENCE</b>														
<b>FLORIDA full file vs. FEDERAL CALC</b>		<b>4.3%</b>	<b>5.1%</b>	<b>10.5%</b>	<b>7.8%</b>	<b>-0.4%</b>	<b>3.7%</b>	<b>-5.7%</b>	<b>-3.7%</b>	<b>4.4%</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
monthly FLORIDA full file vs. FLORIDA Sample		3.5%	1.5%	10.3%	1.1%	-3.3%	-1.3%	-10.4%	-7.7%	4.4%	3.5%	-3.9%	4.9%	0.2%
quarterly FLORIDA full file vs. FLORIDA Sample		5.4%			-1.0%			-4.6%			1.6%			0.3%



03-Feb-06

### Red - Green Report

### Measure Number Four - WIA Employed Worker Outcome Rate

Year Ending: 9/30/2005

RWB	# ATTAINED A CREDENTIAL	# EXITERS	WORKER OUTCOME RATE (%)
03	7	7	100.00
04	11	11	100.00
05	3	3	100.00
06	5	5	100.00
07	22	22	100.00
08	77	77	100.00
09	17	17	100.00
10	46	46	100.00
11	9	9	100.00
12	100	100	100.00
14	58	58	100.00
17	10	10	100.00
18	4	4	100.00
19	5	5	100.00
21	48	48	100.00
24	21	21	100.00
20	107	109	98.17
13	47	49	95.92
01	19	20	95.00
22	99	105	94.29
23	63	71	88.73
02	7	8	87.50
16	17	20	85.00
15	67	96	69.79
STW	869	921	94.35

DATA SOURCE All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The Awi sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



03-Feb-06

## Red - Green Report

### Measure Number Five - WIA Adult Entered Employment Rate

Year Ending: 9/30/2005

RWB	# ENTERING EMPLOYMENT	# EXITERS NOT EMPLOYED @ REG	ENTERED EMPLOYMENT RATE (%)
01	20	20	100.00
03	23	23	100.00
04	49	49	100.00
05	5	5	100.00
06	8	8	100.00
07	6	6	100.00
08	63	63	100.00
09	19	19	100.00
10	104	104	100.00
11	33	33	100.00
12	30	30	100.00
14	33	33	100.00
15	14	14	100.00
17	12	12	100.00
18	4	4	100.00
21	121	121	100.00
23	586	589	99.49
22	146	147	99.32
20	113	114	99.12
24	33	34	97.06
16	18	20	90.00
13	13	15	86.67
19	10	12	83.33
02	14	18	77.78
STW	1,477	1,493	98.93

DATA SOURCE All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AwI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



03-Feb-06

## Red - Green Report

### Measure Number Six - WIA Adult Entered Employment Wage Rate

Year Ending: 9/30/2005

RWB	WAGE AT ENTRY (\$)	LLSIL (\$)	ENTERED EMPLOYMENT WAGE RATE (%)
15	\$19.87	\$11.41	174.15
13	\$18.75	\$11.09	169.07
10	\$17.80	\$10.76	165.43
14	\$18.58	\$11.33	163.99
07	\$17.43	\$10.66	163.51
01	\$16.96	\$10.69	158.65
09	\$16.81	\$11.07	151.85
05	\$15.12	\$11.19	135.12
04	\$14.17	\$10.62	133.43
08	\$14.45	\$11.46	126.09
02	\$13.18	\$10.72	122.95
24	\$13.36	\$11.24	118.86
22	\$13.73	\$11.64	117.96
18	\$12.63	\$11.10	113.78
20	\$12.43	\$11.02	112.79
12	\$12.70	\$11.35	111.89
21	\$12.95	\$11.67	110.97
23	\$12.76	\$11.52	110.76
19	\$11.62	\$10.61	109.52
17	\$12.03	\$11.16	107.80
16	\$11.89	\$11.04	107.70
03	\$10.38	\$10.35	100.29
11	\$10.01	\$10.78	92.86
06	\$9.54	\$10.49	90.94
STW	\$14.08	\$11.29	124.71

FPLI = 2005 Florida Price Level Index, LLSIL = 2005 Lower Living Standard Income Level

The Annual PY 2005-2006 LLSIL for a family of 3 for Florida is \$23,483 or \$11.29/hour; selected by state policy as the indicator for "self-sufficiency" wage and used for the denominator in calculating the Red and Green Report wage rate measures. The measures is calculated by multiplying the LLSIL for a Family of 3 by the FPLI for the region. Source: AWI, Office Labor Market Statistics.

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03-Feb-06

**Red - Green Report**

**Measure Number Seven - WIA Dislocated Worker Entered Employment Rate**

Year Ending: 9/30/2005

RWB	# ENTERING EMPLOYMENT	# EXITERS	ENTERED EMPLOYMENT RATE (%)
01	12	12	100.00
03	6	6	100.00
05	4	4	100.00
07	10	10	100.00
08	23	23	100.00
09	11	11	100.00
10	17	17	100.00
11	14	14	100.00
12	43	43	100.00
14	31	31	100.00
15	38	38	100.00
17	7	7	100.00
18	24	24	100.00
19	7	7	100.00
21	144	144	100.00
22	197	197	100.00
23	275	275	100.00
24	54	54	100.00
16	38	39	97.44
20	58	60	96.67
13	30	34	88.24
04	4	5	80.00
02	13	18	72.22
06	2	3	66.67
STW	1,065	1,079	98.70

DATA SOURCE All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The Awi sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



03-Feb-06

## Red - Green Report

### Measure Number Eight - WIA Dislocated Worker Entered Employment Wage Rate

Year Ending: 9/30/2005

RWB	WAGE AT ENTRY (\$)	LLSIL (\$)	ENTERED EMPLOYMENT WAGE RATE (%)
14	\$23.00	\$11.33	203.00
13	\$21.68	\$11.09	195.49
10	\$17.22	\$10.76	160.04
22	\$17.21	\$11.64	147.85
18	\$15.74	\$11.10	141.80
15	\$15.89	\$11.41	139.26
21	\$16.05	\$11.67	137.53
09	\$14.94	\$11.07	134.96
17	\$15.05	\$11.16	134.86
01	\$14.37	\$10.69	134.42
05	\$14.61	\$11.19	130.56
08	\$14.86	\$11.46	129.67
23	\$14.85	\$11.52	128.91
04	\$13.48	\$10.62	126.93
19	\$13.39	\$10.61	126.20
20	\$13.88	\$11.02	125.95
16	\$13.25	\$11.04	120.02
24	\$13.17	\$11.24	117.17
12	\$13.02	\$11.35	114.71
02	\$12.08	\$10.72	112.69
07	\$11.09	\$10.66	104.03
06	\$10.80	\$10.49	102.96
03	\$9.88	\$10.35	95.46
11	\$9.88	\$10.78	91.65
STW	\$15.50	\$11.29	137.29

FPLI = 2005 Florida Price Level Index, LLSIL = 2005 Lower Living Standard Income Level

The Annual PY 2005-2006 LLSIL for a family of 3 for Florida is \$23,483 or \$11.29/hour; selected by state policy as the indicator for "self-sufficiency" wage and used for the denominator in calculating the Red and Green Report wage rate measures. The measure is calculated by multiplying the LLSIL for a Family of 3 by the FPLI for the region. Source: AWI, Office Labor Market Statistics

DATA SOURCE All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AwI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



### Red - Green Report

### Measure Number Nine - Youth Skill Attainment Rate

Year Ending: 9/30/2005

RWB	# GOALS ATTAINED	# GOALS DUE	ATTAINMENT RATE (%)
02	20	20	100.00
17	1	1	100.00
05	69	70	98.57
20	238	247	96.36
04	174	183	95.08
14	31	33	93.94
11	22	24	91.67
24	33	37	89.19
15	170	193	88.08
01	65	74	87.84
09	69	82	84.15
03	23	29	79.31
13	7	9	77.78
18	7	9	77.78
16	34	44	77.27
07	25	37	67.57
08	86	128	67.19
23	446	699	63.81
21	21	33	63.64
22	24	51	47.06
12	3	8	37.50
10	11	34	32.35
19	8	30	26.67
06	1	11	9.09
<b>STW</b>	<b>1,588</b>	<b>2,086</b>	<b>76.13</b>

DATA SOURCE: All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



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## Red - Green Report

### Measure Number Ten - WIA Youth Positive Outcome Rate

Year Ending:9/30/2005

RWB	# OF POSITIVE OUTCOMES	# YOUTH EXITERS	OUTCOME RATE (%)
01	13	13	100.00
02	7	7	100.00
03	10	10	100.00
05	8	8	100.00
08	38	38	100.00
09	24	24	100.00
10	8	8	100.00
13	4	4	100.00
15	58	58	100.00
18	5	5	100.00
19	5	5	100.00
21	7	7	100.00
24	11	11	100.00
04	90	91	98.90
11	24	25	96.00
16	24	25	96.00
14	18	20	90.00
20	15	17	88.24
12	7	8	87.50
23	144	188	76.60
22	21	33	63.64
06	1	2	50.00
07	0	0	0.00
17	0	0	0.00
<b>STW</b>	<b>542</b>	<b>607</b>	<b>89.29</b>

DATA SOURCE All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AwI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



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### Red - Green Report

### Measure Number Eleven - Wagner Peyser Entered Employment Rate

Year Ending: 9/30/2005

RWB	# OF INDIVIDUALS PLACED AND OBTAINED EMPLOYMENT	# OF APPLICANTS	ENTERED EMPLOYMENT RATE (%)
18	2,643	5,072	52.11%
11	2,135	4,405	48.47%
06	732	1,518	48.22%
03	964	2,054	46.93%
19	915	2,022	45.25%
14	4,920	10,946	44.95%
17	3,565	8,053	44.27%
05	2,133	4,835	44.12%
20	3,629	8,446	42.97%
24	5,568	13,289	41.90%
04	1,200	2,878	41.70%
07	704	1,751	40.21%
02	1,082	2,705	40.00%
10	2,650	6,637	39.93%
13	3,095	7,889	39.23%
01	2,301	5,886	39.09%
16	2,834	7,250	39.09%
15	6,974	18,248	38.22%
08	7,294	21,143	34.50%
22	6,890	20,071	34.33%
09	1,118	3,329	33.58%
23	9,077	29,411	30.86%
12	8,440	28,642	29.47%
21	4,408	17,842	24.71%
STW	85,271	234,322	36.39%

DATA SOURCE: All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



03-Feb-06

## Red - Green Report

### Measure Number Twelve - Wagner Peyser Job Order Wage Rate

Year Ending: 9/30/2005

RWB	# of Placements on Job Order times the Minimum Salary Range divided by the # of Placements	Regionally Adjusted LLSIL for a Family of 3 - LLSIL (\$)	Job Order WAGE RATE (%)
22	\$14.68	\$11.64	126.12%
10	\$11.05	\$10.76	102.70%
04	\$10.46	\$10.62	98.49%
14	\$10.70	\$11.33	94.44%
20	\$10.36	\$11.02	94.01%
11	\$9.92	\$10.78	92.02%
24	\$10.30	\$11.24	91.64%
01	\$9.46	\$10.69	88.49%
06	\$9.20	\$10.49	87.70%
18	\$9.49	\$11.10	85.50%
02	\$9.12	\$10.72	85.07%
13	\$9.28	\$11.09	83.68%
15	\$9.53	\$11.41	83.52%
07	\$8.78	\$10.66	82.36%
08	\$9.43	\$11.46	82.29%
09	\$9.06	\$11.07	81.84%
17	\$9.07	\$11.16	81.27%
16	\$8.89	\$11.04	80.53%
12	\$9.12	\$11.35	80.35%
19	\$8.36	\$10.61	78.79%
21	\$9.01	\$11.67	77.21%
23	\$8.46	\$11.52	73.44%
03	\$7.41	\$10.35	71.59%
05	\$7.70	\$11.19	68.81%
STW	\$9.75	\$11.29	86.36%

FPLI = 2005 Florida Price Level Index,

LLSIL = 2005 Lower Living Standard Income Level

The Annual PY 2005-2006 LLSIL for a family of 3 for Florida is \$23,483 or \$11.29/hour. This wage is determined by state policy as the indicator for "self-sufficiency" wage and used for the denominator in calculating the Red and Green Report wage rate measures. The measures is calculated by multiplying the LLSIL for a Family of 3 by the FPLI for the region. Source: AWI, Office Labor Market Statistics

DATA SOURCE: All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



**Red - Green Report**

**Measure Number Thirteen- Customer Satisfaction WIA Individuals (Participants)  
Quarter Ending: 9/30/2005**

<b>RWB</b>	<b>ACSI SCORE</b>
<b>04</b>	<b>9.09</b>
<b>10</b>	<b>8.86</b>
<b>19</b>	<b>8.85</b>
<b>03</b>	<b>8.64</b>
<b>20</b>	<b>8.56</b>
<b>08</b>	<b>8.51</b>
14	8.46
18	8.44
09	8.42
11	8.40
13	8.38
02	8.32
23	8.24
16	8.22
01	8.15
24	8.14
05	8.10
15	8.10
<b>17</b>	<b>8.09</b>
<b>21</b>	<b>8.00</b>
<b>12</b>	<b>7.92</b>
<b>22</b>	<b>7.87</b>
<b>07</b>	<b>7.86</b>
<b>06</b>	<b>7.59</b>
<b>STW</b>	<b>8.26</b>

The American Customer Satisfaction Index – The ACSI weighted score usually yields scores slightly less than the average. The Voice of the Nation’s Consumer Established in 1994, the American Customer Satisfaction Index (ACSI) is a uniform and independent measure of household consumption experience. A powerful economic indicator, the ACSI tracks trends in customer satisfaction and provides valuable benchmarking insights of the consumer economy for companies, industry trade associations, and government agencies. The ACSI is produced through a partnership of the University of Michigan Business School, the American Society for Quality (ASQ), and the international consulting firm, CFI Group. The ACSI reports scores on a 0-100 scale at the national level. However, the State of Florida’s workforce policy board (WFI), has adapted a revised 10 point scale for this measure. It measures 7 economic sectors, 35 industries (including e-commerce), 190 companies, and Federal or local government agencies. In addition to the company-level satisfaction scores, the ACSI produces scores for the causes and consequences of customer satisfaction, and their relationships. The ACSI is based on econometric modeling of data obtained from telephone interviews with customers – the actual users of products and services that make up a substantial part of the gross domestic product. The measured companies, industries, and sectors are broadly representative of the U.S. economy serving American households. Companies based outside of the United States with major market shares in several industries are also included in the ACSI. Smaller companies are grouped together in an “All Other” category. Data are collected at the individual customer level, with scores for a company’s customers aggregated to produce company-level results. The score for a particular industry consists of an average of its company scores, weighted by the revenues of each company. Sector scores consist of industry scores, weighted by industry revenues. The national ACSI is comprised of sector scores weighted by each sector’s contribution to the GDP. For more information: [http://www.theacsi.org/what\\_it\\_measures.htm](http://www.theacsi.org/what_it_measures.htm)

**DATA SOURCE:** All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF’s FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue’s New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



**Red - Green Report**

**Measure Number Fourteen- Customer Satisfaction W-P Individuals (Applicants)  
Quarter Ending: 9/30/2005**

<b>RWB</b>	<b>ACSI SCORE</b>
<b>03</b>	<b>8.47</b>
<b>20</b>	<b>8.24</b>
<b>19</b>	<b>8.21</b>
<b>17</b>	<b>8.19</b>
<b>04</b>	<b>8.09</b>
<b>02</b>	<b>8.08</b>
23	8.02
11	7.90
24	7.86
22	7.68
16	7.66
10	7.65
08	7.59
18	7.58
01	7.56
21	7.53
06	7.49
05	7.47
<b>09</b>	<b>7.40</b>
<b>07</b>	<b>7.35</b>
<b>13</b>	<b>7.30</b>
<b>15</b>	<b>7.25</b>
<b>14</b>	<b>7.02</b>
<b>12</b>	<b>6.97</b>
<b>STW</b>	<b>7.69</b>

The American Customer Satisfaction Index – The ACSI weighted score usually yields scores slightly less than the average. The Voice of the Nation's Consumer Established in 1994, the American Customer Satisfaction Index (ACSI) is a uniform and independent measure of household consumption experience. A powerful economic indicator, the ACSI tracks trends in customer satisfaction and provides valuable benchmarking insights of the consumer economy for companies, industry trade associations, and government agencies. The ACSI is produced through a partnership of the University of Michigan Business School, the American Society for Quality (ASQ), and the international consulting firm, CFI Group. The ACSI reports scores on a 0-100 scale at the national level. However, the State of Florida's workforce policy board (WFI), has adapted a revised 10 point scale for this measure. It measures 7 economic sectors, 35 industries (including e-commerce), 190 companies, and Federal or local government agencies. In addition to the company-level satisfaction scores, the ACSI produces scores for the causes and consequences of customer satisfaction, and their relationships. The ACSI is based on econometric modeling of data obtained from telephone interviews with customers – the actual users of products and services that make up a substantial part of the gross domestic product. The measured companies, industries, and sectors are broadly representative of the U.S. economy serving American households. Companies based outside of the United States with major market shares in several industries are also included in the ACSI. Smaller companies are grouped together in an "All Other" category. Data are collected at the individual customer level, with scores for a company's customers aggregated to produce company-level results. The score for a particular industry consists of an average of its company scores, weighted by the revenues of each company. Sector scores consist of industry scores, weighted by industry revenues. The national ACSI is comprised of sector scores weighted by each sector's contribution to the GDP. For more information: [http://www.theacsi.org/what\\_it\\_measures.htm](http://www.theacsi.org/what_it_measures.htm)

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**Red - Green Report**

**Measure Number Fifteen- Customer Satisfaction All Employers  
Quarter Ending: 9/30/2005**

<b>RWB</b>	<b>ACSI SCORE</b>
<b>03</b>	<b>8.27</b>
<b>19</b>	<b>7.86</b>
<b>07</b>	<b>7.85</b>
<b>10</b>	<b>7.73</b>
<b>16</b>	<b>7.72</b>
<b>04</b>	<b>7.66</b>
15	7.63
05	7.61
02	7.54
11	7.51
08	7.49
06	7.48
13	7.42
09	7.28
18	7.27
17	7.20
01	7.14
23	7.12
<b>22</b>	<b>7.11</b>
<b>12</b>	<b>7.05</b>
<b>14</b>	<b>6.92</b>
<b>21</b>	<b>6.84</b>
<b>24</b>	<b>6.83</b>
<b>20</b>	<b>6.47</b>
<b>STW</b>	<b>7.37</b>

The American Customer Satisfaction Index – The ACSI weighted score usually yields scores slightly less than the average. The Voice of the Nation’s Consumer Established in 1994, the American Customer Satisfaction Index (ACSI) is a uniform and independent measure of household consumption experience. A powerful economic indicator, the ACSI tracks trends in customer satisfaction and provides valuable benchmarking insights of the consumer economy for companies, industry trade associations, and government agencies. The ACSI is produced through a partnership of the University of Michigan Business School, the American Society for Quality (ASQ), and the international consulting firm, CFI Group. The ACSI reports scores on a 0-100 scale at the national level. However, the State of Florida’s workforce policy board (WFI), has adapted a revised 10 point scale for this measure. It measures 7 economic sectors, 35 industries (including e-commerce), 190 companies, and Federal or local government agencies. In addition to the company-level satisfaction scores, the ACSI produces scores for the causes and consequences of customer satisfaction, and their relationships. The ACSI is based on econometric modeling of data obtained from telephone interviews with customers – the actual users of products and services that make up a substantial part of the gross domestic product. The measured companies, industries, and sectors are broadly representative of the U.S. economy serving American households. Companies based outside of the United States with major market shares in several industries are also included in the ACSI. Smaller companies are grouped together in an “All Other” category. Data are collected at the individual customer level, with scores for a company’s customers aggregated to produce company-level results. The score for a particular industry consists of an average of its company scores, weighted by the revenues of each company. Sector scores consist of industry scores, weighted by industry revenues. The national ACSI is comprised of sector scores weighted by each sector’s contribution to the GDP. For more information: [http://www.theacsi.org/what\\_it\\_measures.htm](http://www.theacsi.org/what_it_measures.htm)

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### Red - Green Report

### Informational WIA Out of School Youth Outcome Rate

Year Ending: 9/30/2005

RWB	# OF POSITIVE OUTCOMES	# YOUTH EXITERS	OUTCOME RATE (%)
01	15	15	100.00
02	5	5	100.00
03	14	14	100.00
04	10	10	100.00
05	8	8	100.00
06	4	4	100.00
07	2	2	100.00
08	10	10	100.00
09	7	7	100.00
10	12	12	100.00
13	11	11	100.00
15	38	38	100.00
17	105	105	100.00
18	15	15	100.00
19	2	2	100.00
20	44	44	100.00
21	25	25	100.00
24	26	26	100.00
14	38	39	97.44
12	20	21	95.24
22	66	78	84.62
11	20	24	83.33
16	7	9	77.78
23	190	251	75.70
<b>STW</b>	<b>694</b>	<b>775</b>	<b>89.55</b>

DATA SOURCE All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AwI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



03-Feb-06

## Red - Green Report

### Informational WIA In-School Outcome Rate

Year Ending: 9/30/2005

RWB	# GOALS ATTAINED	# GOALS DUE	ATTAINMENT RATE (%)
01	4	4	100.00
02	7	7	100.00
05	6	6	100.00
06	1	1	100.00
09	22	22	100.00
10	5	5	100.00
11	8	8	100.00
13	2	2	100.00
14	6	6	100.00
16	22	22	100.00
19	5	5	100.00
20	9	9	100.00
21	4	4	100.00
22	1	1	100.00
24	2	2	100.00
04	84	90	93.33
15	34	40	85.00
12	3	4	75.00
23	45	94	47.87
03	4	9	44.44
08	12	37	32.43
07	0	0	0.00
17	0	0	0.00
18	0	0	0.00
<b>STW</b>	<b>286</b>	<b>378</b>	<b>75.66</b>

DATA SOURCE: All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.

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