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Red & Green
Performance Report

Quarter Ending: 3/31/2006
Report Run Date: 8/7/2006

New Definitions and Methodologies

Attached is the 3rd QTR PY 2005-2006 Red and Green Report which is being issued according to the official definitions and methodologies that came into effect this program year. The revised definitions and methodologies were developed for several purposes: 1. To implement the recommendations of the 2003 WFI Red & Green Report Working Group; 2. To correct errors in the previous methodologies and to respond to limitations of the OSMIS system; and 3. To respond to changes in corresponding federal measures. You will find that the WIA measures for Adults and Dislocated Workers and the three Customer Satisfaction measures remain unchanged, with the exception that they now employ the new federal definition of "exiter" (See the comment below). The previous measures for Welfare Return Rate, WP New Hire Involvement Rate, and WP Employer Rate have been dropped based on the recommendations of WFI Red & Green Working Group. Work on the Welfare Transition Federal Participation Rate Measure is still being reviewed. However, the performance included in this report is unranked and without color designation. AWI/WFI are still seeking clarification and testing options to ensure we employ a short-term methodology at the local level, which will accurately reflect and predict the state outcome calculated by HHS. Two new informational measures are now included based on the recommendations of the WFI Red & Green Working Group: the WIA In-School Youth Outcome Rate and the WIA Out-of-School Youth Outcome Rate. The previous WIA youth measures for WIA Youth Goal Attainment and WIA Youth Positive Outcome remain in this report and will be continued through this program year based on the recommendations of the RWBs.

Ranking

According to the new methodology, the results for all measures are ranked and colored on a strict quartile basis. Measures will no longer be ranked according to goals as short term goals have not been established for PY2005 – 2006 and beyond.

Exit Definition

The newly adopted federal definition of "exiter" now applies to all Red and Green measures effective 7/1/05. Under the new federal definition a participant is counted when he/she does not receive a service for 90 consecutive calendar days but the exit date is retroactively recorded as the last date of service. This means data will be lagging compared to previous methodologies. See the 11/15/05 AWI Memo for full details.

Important Note Regarding Red and Green and Monthly Management Reports Comparisons

There are major differences between the MMR and the Red and Green Reports in terms of cohorts of exiters used in calculating performance outcomes. For example, the WP Entered Employment Rate for the July MMR uses participants who received a service in April but had no subsequent services in May, June or July, while the August MMR for WP Entered Employment use May participants with no services in the next three months, etc.

However, the Red and Green Report uses July, August, and September participants who had no services in October, November, and December (90 days with no services from exit date). One cannot make a direct comparison between the MMR and the R&G unless the cohort timings are considered.

To compare results from the MMR and the Red and Green for the WP Entered Employment Rate, one would have to use the period of time from October 2005 - March 2006 on the MMR (where data are based on exiters from July thru December) to compare with exiters on the Red and Green for the period of time July thru December.

Workforce Florida, Inc.
 Red-Green Performance Report
 Quarter Ending 3/31/2006 3QTR PY 2005-2006

| Performance Measure | RWB → | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | STW |
|---------------------|--------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| 1 | Welfare Entered Employment Rate | 39.67% | 37.16% | 37.11% | 37.73% | 39.24% | 34.55% | 36.81% | 35.42% | 39.53% | 30.25% | 34.31% | 37.96% | 44.48% | 37.38% | 37.52% | 33.56% | 35.28% | 38.50% | 36.73% | 32.67% | 31.12% | 34.14% | 33.14% | 38.41% | 35.19% |
| 2 | Welfare Trans Ent Emp Wage Rate | 74.91% | 70.01% | 74.16% | 71.01% | 68.37% | 69.60% | 67.33% | 70.00% | 69.66% | 71.09% | 72.58% | 71.05% | 73.84% | 75.18% | 74.33% | 71.65% | 71.50% | 81.60% | 72.22% | 78.09% | 72.24% | 73.47% | 68.60% | 77.10% | 71.96% |
| 3 | Welfare Participation Rate | 57.50% | 47.20% | 36.12% | 52.77% | 45.74% | 40.63% | 39.26% | 46.35% | 51.87% | 37.40% | 41.52% | 42.83% | 56.00% | 45.75% | 52.83% | 61.42% | 57.96% | 58.41% | 63.70% | 50.96% | 36.71% | 32.45% | 43.28% | 35.07% | 44.61% |
| 4 | WIA Emp Worker Outcome Rate | 91.43% | 68.09% | 95.65% | 92.73% | 100.00% | 94.59% | 100.00% | 99.71% | 100.00% | 99.15% | 87.50% | 99.68% | 92.78% | 100.00% | 80.67% | 76.60% | 100.00% | 100.00% | 100.00% | 98.98% | 100.00% | 94.07% | 88.32% | 95.16% | 95.93% |
| 5 | WIA Adult Ent Emp Rate | 100.00% | 78.13% | 100.00% | 96.57% | 100.00% | 95.00% | 100.00% | 100.00% | 100.00% | 100.00% | 97.37% | 100.00% | 92.31% | 100.00% | 100.00% | 94.55% | 100.00% | 100.00% | 95.65% | 98.84% | 100.00% | 98.69% | 96.58% | 90.82% | 97.38% |
| 6 | WIA Adult Ent Emp Wage Rate | 151.62% | 109.49% | 110.39% | 131.53% | 122.93% | 108.34% | 143.57% | 126.84% | 133.58% | 166.25% | 92.08% | 108.45% | 181.68% | 165.15% | 172.31% | 113.71% | 117.58% | 132.31% | 114.37% | 115.21% | 114.80% | 127.14% | 106.29% | 111.85% | 122.50% |
| 7 | WIA Disl Work Ent Emp Rate | 100.00% | 72.97% | 100.00% | 93.10% | 100.00% | 92.31% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 92.00% | 100.00% | 100.00% | 98.95% | 100.00% | 100.00% | 100.00% | 97.75% | 100.00% | 100.00% | 96.78% | 97.59% | 98.11% |
| 8 | WIA Disl Work Ent Emp Wage Rate | 130.05% | 116.98% | 103.95% | 129.27% | 131.71% | 102.14% | 102.13% | 149.15% | 129.49% | 180.59% | 110.39% | 122.95% | 150.83% | 159.66% | 148.87% | 130.36% | 132.65% | 142.61% | 132.18% | 123.92% | 142.71% | 159.09% | 120.40% | 121.36% | 136.88% |
| 9 | WIA Youth Goal Attainment Rate | 89.84% | 100.00% | 92.54% | 95.18% | 97.08% | 33.33% | 88.89% | 89.70% | 75.00% | 80.52% | 91.45% | 85.71% | 87.50% | 91.07% | 93.13% | 79.25% | 67.37% | 84.62% | 75.89% | 96.33% | 85.62% | 52.29% | 81.70% | 86.41% | 88.16% |
| 10 | WIA Youth Pos Outcome Rate | 97.06% | 100.00% | 93.94% | 96.10% | 100.00% | 50.00% | 100.00% | 98.23% | 96.36% | 100.00% | 93.33% | 96.43% | 92.86% | 96.30% | 99.25% | 97.67% | 69.57% | 100.00% | 96.67% | 94.87% | 100.00% | 75.00% | 84.55% | 100.00% | 92.08% |
| 11 | WP Entered Employment Rate | 45.53% | 42.62% | 42.43% | 43.26% | 46.38% | 36.58% | 41.35% | 40.20% | 35.96% | 39.49% | 42.04% | 34.78% | 40.52% | 45.25% | 42.71% | 42.79% | 46.89% | 50.99% | 46.45% | 46.35% | 33.48% | 37.46% | 36.41% | 51.92% | 40.73% |
| 12 | WP Job Order Wage Rate | 89.00% | 89.00% | 77.00% | 98.00% | 68.00% | 80.00% | 86.00% | 86.00% | 80.00% | 96.00% | 93.00% | 85.00% | 87.00% | 87.00% | 88.00% | 82.00% | 81.00% | 90.00% | 86.00% | 98.00% | 82.00% | 109.00% | 83.00% | 98.00% | 88.00% |
| 13 | Customer Satis - WIA Individuals | 7.99 | 8.11 | 8.61 | 8.73 | 7.35 | 8.34 | 8.12 | 8.43 | 8.47 | 8.64 | 8.16 | 8.00 | 7.89 | 8.38 | 8.15 | 8.05 | 7.85 | 8.66 | 8.65 | 8.44 | 8.10 | 7.98 | 8.19 | 8.42 | 8.21 |
| 14 | Customer Satis - Wagner Peyser Indiv | 7.62 | 7.97 | 8.30 | 8.13 | 7.64 | 7.75 | 7.51 | 7.16 | 7.53 | 7.65 | 7.56 | 7.23 | 7.66 | 7.14 | 7.55 | 7.38 | 7.85 | 7.50 | 8.26 | 7.99 | 7.67 | 7.76 | 8.08 | 7.72 | 7.70 |
| 15 | Customer Satis - All Employers | 7.63 | 7.75 | 8.53 | 7.93 | 7.50 | 8.00 | 7.88 | 7.51 | 7.26 | 7.54 | 7.80 | 6.93 | 7.64 | 7.18 | 7.47 | 7.78 | 7.60 | 7.24 | 7.95 | 7.02 | 7.18 | 6.85 | 7.27 | 7.07 | 7.50 |

All data used in the development of this report were provided by the Agency for Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



07-Aug-06

Red - Green Report

Measure Number One - Welfare Entered Employment Rate

Quarter Ending: 3/31/2006

| RWB | # CASES CLOSED DUE TO EARNINGS | # CASES CLOSED | ENTERED EMPLOYMENT RATE (%) |
|-----|--------------------------------|----------------|-----------------------------|
| 13 | 258 | 580 | 44.48% |
| 01 | 390 | 983 | 39.67% |
| 09 | 289 | 731 | 39.53% |
| 05 | 472 | 1,203 | 39.24% |
| 18 | 211 | 548 | 38.50% |
| 24 | 328 | 854 | 38.41% |
| 12 | 2,007 | 5,287 | 37.96% |
| 04 | 229 | 607 | 37.73% |
| 15 | 1,384 | 3,689 | 37.52% |
| 14 | 739 | 1,977 | 37.38% |
| 02 | 81 | 218 | 37.16% |
| 03 | 72 | 194 | 37.11% |
| 07 | 127 | 345 | 36.81% |
| 19 | 166 | 452 | 36.73% |
| 08 | 915 | 2,583 | 35.42% |
| 17 | 380 | 1,077 | 35.28% |
| 06 | 171 | 495 | 34.55% |
| 11 | 525 | 1,530 | 34.31% |
| 22 | 1,474 | 4,318 | 34.14% |
| 16 | 452 | 1,347 | 33.56% |
| 23 | 4,351 | 13,130 | 33.14% |
| 20 | 478 | 1,463 | 32.67% |
| 21 | 778 | 2,500 | 31.12% |
| 10 | 304 | 1,005 | 30.25% |
| STW | 16,581 | 47,116 | 35.19% |

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07-Aug-06

Red - Green Report

Measure Number Two - Welfare Entered Employment Wage Rate

Quarter Ending: 3/31/2006

| RWB | WAGE AT ENTRY (\$) | LLSIL (\$) | ENTERED EMPLOYMENT WAGE RATE (%) |
|-----|--------------------|------------|----------------------------------|
| 18 | \$9.06 | \$11.10 | 81.60% |
| 20 | \$8.61 | \$11.02 | 78.09% |
| 24 | \$8.67 | \$11.24 | 77.10% |
| 14 | \$8.52 | \$11.33 | 75.18% |
| 01 | \$8.01 | \$10.69 | 74.91% |
| 15 | \$8.48 | \$11.41 | 74.33% |
| 03 | \$7.68 | \$10.35 | 74.16% |
| 13 | \$8.19 | \$11.09 | 73.84% |
| 22 | \$8.55 | \$11.64 | 73.47% |
| 11 | \$7.82 | \$10.78 | 72.58% |
| 21 | \$8.43 | \$11.67 | 72.24% |
| 19 | \$7.66 | \$10.61 | 72.22% |
| 16 | \$7.91 | \$11.04 | 71.65% |
| 17 | \$7.98 | \$11.16 | 71.50% |
| 10 | \$7.65 | \$10.76 | 71.09% |
| 12 | \$8.06 | \$11.35 | 71.05% |
| 04 | \$7.54 | \$10.62 | 71.01% |
| 02 | \$7.51 | \$10.72 | 70.01% |
| 08 | \$8.02 | \$11.46 | 70.00% |
| 09 | \$7.71 | \$11.07 | 69.66% |
| 06 | \$7.30 | \$10.49 | 69.60% |
| 23 | \$7.90 | \$11.52 | 68.60% |
| 05 | \$7.65 | \$11.19 | 68.37% |
| 07 | \$7.18 | \$10.66 | 67.33% |
| STW | \$8.12 | \$11.29 | 71.96% |

FPLI = 2005 Florida Price Level Index,

LLSIL = 2005 Lower Living Standard Income Level

The Annual PY 2005-2006 LLSIL for a family of 3 for Florida is \$23,483 or \$11.29/hour. This wage is determined by state policy as the indicator for "self-sufficiency" wage and used for the denominator in calculating the Red and Green Report wage rate measures. The measures is calculated by multiplying the LLSIL for a Family of 3 by the FPLI for the region. Source: AWI, Office Labor Market Statistics

All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



07-Aug-06

Red - Green Report

Measure Number Three - Welfare Federal Participation Rate

Quarter Ending: 3/31/2006

| RWB | NUMERATOR * See note | DENOMINATOR * See note | WELFARE PARTICIPATION RATE (%) |
|------------|-------------------------|---------------------------|--------------------------------------|
| 01 | 751 | 1,306 | 57.50% |
| 02 | 228 | 483 | 47.20% |
| 03 | 108 | 299 | 36.12% |
| 04 | 353 | 669 | 52.77% |
| 05 | 784 | 1,714 | 45.74% |
| 06 | 219 | 539 | 40.63% |
| 07 | 201 | 512 | 39.26% |
| 08 | 1,708 | 3,685 | 46.35% |
| 09 | 499 | 962 | 51.87% |
| 10 | 454 | 1,214 | 37.40% |
| 11 | 899 | 2,165 | 41.52% |
| 12 | 3,242 | 7,570 | 42.83% |
| 13 | 513 | 916 | 56.00% |
| 14 | 1,384 | 3,025 | 45.75% |
| 15 | 2,591 | 4,904 | 52.83% |
| 16 | 1,234 | 2,009 | 61.42% |
| 17 | 852 | 1,470 | 57.96% |
| 18 | 330 | 565 | 58.41% |
| 19 | 286 | 449 | 63.70% |
| 20 | 691 | 1,356 | 50.96% |
| 21 | 1,180 | 3,214 | 36.71% |
| 22 | 2,014 | 6,207 | 32.45% |
| 23 | 8,410 | 19,432 | 43.28% |
| 24 | 316 | 901 | 35.07% |
| STW | 29,247 | 65,566 | 44.61% |

Ways the Federal Participation Rate monthly file is calculated (and displayed on the MMR) that is different than the way the Fed Participation Rate quarterly file is calculated. 1.) monthly services, hours and sanctions are pulled 10 days after the end of the month, quarterly data pulled much later allowing for services, hours and sanctions to be picked up more accurately. 2.) MONTHLY procedure currently doesn't: check the 12 month lifetime logic for the vocational education activity for participants; run the subject to sanction logic which checks to see if the participant has been subject to sanction for 3 for 12 consecutive months; run the youngest child logic against 2 different DCF "family" files; run the complex "BASIC PLUS" activity logic or count single heads of household under 20 as "fully participating" if they are only engaged in 20 avg. hrs per week

All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.

* For details see AWI Memo Subject: Red and Green Measures and Definitions dated 11/15/2005. This document can be found at www.floridajobs.org/pdg/Memos/RedGreenMeasuresAndDefinitions111505.pdf



07-Aug-06

Red - Green Report

Measure Number Four - WIA Employed Worker Outcome Rate

Quarter Ending: 3/31/2006

| RWB | # ATTAINED A CREDENTIAL | # EXITERS | WORKER OUTCOME RATE (%) |
|-----|-------------------------|-----------|-------------------------|
| 05 | 11 | 11 | 100.00 |
| 07 | 25 | 25 | 100.00 |
| 09 | 32 | 32 | 100.00 |
| 14 | 182 | 182 | 100.00 |
| 17 | 26 | 26 | 100.00 |
| 18 | 99 | 99 | 100.00 |
| 19 | 16 | 16 | 100.00 |
| 21 | 121 | 121 | 100.00 |
| 08 | 676 | 678 | 99.71 |
| 12 | 316 | 317 | 99.68 |
| 10 | 116 | 117 | 99.15 |
| 20 | 195 | 197 | 98.98 |
| 03 | 22 | 23 | 95.65 |
| 24 | 59 | 62 | 95.16 |
| 06 | 35 | 37 | 94.59 |
| 22 | 127 | 135 | 94.07 |
| 13 | 90 | 97 | 92.78 |
| 04 | 51 | 55 | 92.73 |
| 01 | 32 | 35 | 91.43 |
| 23 | 121 | 137 | 88.32 |
| 11 | 28 | 32 | 87.50 |
| 15 | 121 | 150 | 80.67 |
| 16 | 36 | 47 | 76.60 |
| 02 | 32 | 47 | 68.09 |
| STW | 2,570 | 2,679 | 95.93 |

Attained A Credential - Individuals who successfully complete occupational related training, OJT and/or Customized Training and obtain a credential related to such training.

NOTE: This measure includes locally issued certificates. See the attached table that excludes locally issued certificates for comparison.

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07-Aug-06

Red - Green Report

Measure Number Four - WIA Employed Worker Outcome Rate Without Locally Issued Certificates

Quarter Ending: 3/31/2006

| RWB | # ATTAINED A CREDENTIAL | # EXITERS | WORKER OUTCOME RATE (%) |
|------------|-------------------------|--------------|-------------------------|
| 01 | 31 | 35 | 88.57 |
| 02 | 31 | 47 | 65.96 |
| 03 | 21 | 23 | 91.30 |
| 04 | 51 | 55 | 92.73 |
| 05 | 8 | 11 | 72.73 |
| 06 | 16 | 37 | 43.24 |
| 07 | 25 | 25 | 100.00 |
| 08 | 669 | 678 | 98.67 |
| 09 | 32 | 32 | 100.00 |
| 10 | 102 | 117 | 87.18 |
| 11 | 21 | 32 | 65.63 |
| 12 | 313 | 317 | 98.74 |
| 13 | 89 | 97 | 91.75 |
| 14 | 167 | 182 | 91.76 |
| 15 | 121 | 150 | 80.67 |
| 16 | 34 | 47 | 72.34 |
| 17 | 26 | 26 | 100.00 |
| 18 | 97 | 99 | 97.98 |
| 19 | 13 | 16 | 81.25 |
| 20 | 191 | 197 | 96.95 |
| 21 | 118 | 121 | 97.52 |
| 22 | 127 | 135 | 94.07 |
| 23 | 121 | 137 | 88.32 |
| 24 | 47 | 62 | 75.81 |
| STW | 2,472 | 2,679 | 92.27 |

INFORMATIONAL ONLY

Attained A Credential - Individuals who successfully complete occupational related training, OJT and/or Customized Training and obtain a credential related to such training.

NOTE: This measure excludes locally issued certificates. See the attached table that includes locally issued certificates for comparison.

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07-Aug-06

Red - Green Report

Measure Number Five - WIA Adult Entered Employment Rate

Quarter Ending: 3/31/2006

| RWB | # ENTERING EMPLOYMENT | # EXITERS NOT EMPLOYED @ REG | ENTERED EMPLOYMENT RATE (%) |
|------------|-----------------------|------------------------------|-----------------------------|
| 01 | 37 | 37 | 100.00 |
| 03 | 44 | 44 | 100.00 |
| 05 | 13 | 13 | 100.00 |
| 07 | 15 | 15 | 100.00 |
| 08 | 142 | 142 | 100.00 |
| 09 | 72 | 72 | 100.00 |
| 10 | 280 | 280 | 100.00 |
| 12 | 150 | 150 | 100.00 |
| 14 | 67 | 67 | 100.00 |
| 15 | 53 | 53 | 100.00 |
| 17 | 41 | 41 | 100.00 |
| 18 | 20 | 20 | 100.00 |
| 21 | 334 | 334 | 100.00 |
| 20 | 170 | 172 | 98.84 |
| 22 | 301 | 305 | 98.69 |
| 11 | 222 | 228 | 97.37 |
| 23 | 1,778 | 1,841 | 96.58 |
| 04 | 169 | 175 | 96.57 |
| 19 | 44 | 46 | 95.65 |
| 06 | 19 | 20 | 95.00 |
| 16 | 52 | 55 | 94.55 |
| 13 | 36 | 39 | 92.31 |
| 24 | 89 | 98 | 90.82 |
| 02 | 50 | 64 | 78.13 |
| STW | 4,198 | 4,311 | 97.38 |

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07-Aug-06

Red - Green Report

Measure Number Six - WIA Adult Entered Employment Wage Rate

Quarter Ending: 3/31/2006

| RWB | WAGE AT ENTRY (\$) | LLSIL (\$) | ENTERED EMPLOYMENT WAGE RATE (%) |
|-----|--------------------|------------|----------------------------------|
| 13 | \$20.15 | \$11.09 | 181.68 |
| 15 | \$19.66 | \$11.41 | 172.31 |
| 10 | \$17.89 | \$10.76 | 166.25 |
| 14 | \$18.71 | \$11.33 | 165.15 |
| 01 | \$16.21 | \$10.69 | 151.62 |
| 07 | \$15.31 | \$10.66 | 143.57 |
| 09 | \$14.79 | \$11.07 | 133.58 |
| 18 | \$14.69 | \$11.10 | 132.31 |
| 04 | \$13.97 | \$10.62 | 131.53 |
| 22 | \$14.80 | \$11.64 | 127.14 |
| 08 | \$14.54 | \$11.46 | 126.84 |
| 05 | \$13.76 | \$11.19 | 122.93 |
| 17 | \$13.12 | \$11.16 | 117.58 |
| 20 | \$12.70 | \$11.02 | 115.21 |
| 21 | \$13.40 | \$11.67 | 114.80 |
| 19 | \$12.13 | \$10.61 | 114.37 |
| 16 | \$12.55 | \$11.04 | 113.71 |
| 24 | \$12.57 | \$11.24 | 111.85 |
| 03 | \$11.43 | \$10.35 | 110.39 |
| 02 | \$11.74 | \$10.72 | 109.49 |
| 12 | \$12.31 | \$11.35 | 108.45 |
| 06 | \$11.37 | \$10.49 | 108.34 |
| 23 | \$12.24 | \$11.52 | 106.29 |
| 11 | \$9.93 | \$10.78 | 92.08 |
| STW | \$13.83 | \$11.29 | 122.50 |

FPLI = 2005 Florida Price Level Index, LLSIL = 2005 Lower Living Standard Income Level

The Annual PY 2005-2006 LLSIL for a family of 3 for Florida is \$23,483 or \$11.29/hour; selected by state policy as the indicator for "self-sufficiency" wage and used for the denominator in calculating the Red and Green Report wage rate measures. The measure is calculated by multiplying the LLSIL for a Family of 3 by the FPLI for the region. Source: AWI, Office Labor Market Statistics.

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07-Aug-06

Red - Green Report

Measure Number Seven - WIA Dislocated Worker Entered Employment Rate

Quarter Ending: 3/31/2006

| RWB | # ENTERING EMPLOYMENT | # EXITERS | ENTERED EMPLOYMENT RATE (%) |
|-----|-----------------------|-----------|-----------------------------|
| 01 | 16 | 16 | 100.00 |
| 03 | 15 | 15 | 100.00 |
| 05 | 22 | 22 | 100.00 |
| 07 | 17 | 17 | 100.00 |
| 08 | 85 | 85 | 100.00 |
| 09 | 22 | 22 | 100.00 |
| 10 | 64 | 64 | 100.00 |
| 11 | 39 | 39 | 100.00 |
| 12 | 162 | 162 | 100.00 |
| 14 | 191 | 191 | 100.00 |
| 15 | 90 | 90 | 100.00 |
| 17 | 30 | 30 | 100.00 |
| 18 | 56 | 56 | 100.00 |
| 19 | 21 | 21 | 100.00 |
| 21 | 256 | 256 | 100.00 |
| 22 | 462 | 462 | 100.00 |
| 16 | 94 | 95 | 98.95 |
| 20 | 87 | 89 | 97.75 |
| 24 | 162 | 166 | 97.59 |
| 23 | 932 | 963 | 96.78 |
| 04 | 27 | 29 | 93.10 |
| 06 | 12 | 13 | 92.31 |
| 13 | 69 | 75 | 92.00 |
| 02 | 27 | 37 | 72.97 |
| STW | 2,961 | 3,018 | 98.11 |

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07-Aug-06

Red - Green Report

Measure Number Eight - WIA Dislocated Worker Entered Employment Wage Rate

Quarter Ending: 3/31/2006

| RWB | WAGE AT ENTRY (\$) | LLSIL (\$) | ENTERED EMPLOYMENT WAGE RATE (%) |
|-----|--------------------|------------|----------------------------------|
| 10 | \$19.43 | \$10.76 | 180.59 |
| 14 | \$18.09 | \$11.33 | 159.66 |
| 22 | \$18.52 | \$11.64 | 159.09 |
| 13 | \$16.73 | \$11.09 | 150.83 |
| 08 | \$17.09 | \$11.46 | 149.15 |
| 15 | \$16.99 | \$11.41 | 148.87 |
| 21 | \$16.65 | \$11.67 | 142.71 |
| 18 | \$15.83 | \$11.10 | 142.61 |
| 17 | \$14.80 | \$11.16 | 132.65 |
| 19 | \$14.02 | \$10.61 | 132.18 |
| 05 | \$14.74 | \$11.19 | 131.71 |
| 16 | \$14.39 | \$11.04 | 130.36 |
| 01 | \$13.90 | \$10.69 | 130.05 |
| 09 | \$14.33 | \$11.07 | 129.49 |
| 04 | \$13.73 | \$10.62 | 129.27 |
| 20 | \$13.66 | \$11.02 | 123.92 |
| 12 | \$13.95 | \$11.35 | 122.95 |
| 24 | \$13.64 | \$11.24 | 121.36 |
| 23 | \$13.87 | \$11.52 | 120.40 |
| 02 | \$12.54 | \$10.72 | 116.98 |
| 11 | \$11.90 | \$10.78 | 110.39 |
| 03 | \$10.76 | \$10.35 | 103.95 |
| 06 | \$10.72 | \$10.49 | 102.14 |
| 07 | \$10.89 | \$10.66 | 102.13 |
| STW | \$15.45 | \$11.29 | 136.88 |

FPLI = 2005 Florida Price Level Index, LLSIL = 2005 Lower Living Standard Income Level

The Annual PY 2005-2006 LLSIL for a family of 3 for Florida is \$23,483 or \$11.29/hour; selected by state policy as the indicator for "self-sufficiency" wage and used for the denominator in calculating the Red and Green Report wage rate measures. The measures is calculated by multiplying the LLSIL for a Family of 3 by the FPLI for the region. Source: AWI, Office Labor Market Statistics

All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



07-Aug-06

Red - Green Report

Measure Number Nine - Youth Skill Attainment Rate

Quarter Ending: 3/31/2006

| RWB | # GOALS ATTAINED | # GOALS DUE | ATTAINMENT RATE (%) |
|------------|------------------|-------------|---------------------|
| 2 | 48 | 48 | 100.00 |
| 5 | 299 | 308 | 97.08 |
| 20 | 236 | 245 | 96.33 |
| 4 | 316 | 332 | 95.18 |
| 15 | 312 | 335 | 93.13 |
| 3 | 62 | 67 | 92.54 |
| 11 | 107 | 117 | 91.45 |
| 14 | 102 | 112 | 91.07 |
| 1 | 115 | 128 | 89.84 |
| 8 | 209 | 233 | 89.70 |
| 7 | 80 | 90 | 88.89 |
| 13 | 42 | 48 | 87.50 |
| 24 | 89 | 103 | 86.41 |
| 12 | 30 | 35 | 85.71 |
| 21 | 125 | 146 | 85.62 |
| 18 | 11 | 13 | 84.62 |
| 23 | 1,362 | 1,667 | 81.70 |
| 10 | 62 | 77 | 80.52 |
| 16 | 42 | 53 | 79.25 |
| 19 | 85 | 112 | 75.89 |
| 9 | 105 | 140 | 75.00 |
| 17 | 64 | 95 | 67.37 |
| 22 | 57 | 109 | 52.29 |
| 6 | 6 | 18 | 33.33 |
| STW | 67 | 76 | 88.16 |

All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



07-Aug-06

Red - Green Report

Measure Number Ten - WIA Youth Positive Outcome Rate

Quarter Ending:3/31/2006

| RWB | # OF POSITIVE OUTCOMES | # YOUTH EXITERS | OUTCOME RATE (%) |
|-----|------------------------|-----------------|------------------|
| 02 | 23 | 23 | 100.00 |
| 05 | 47 | 47 | 100.00 |
| 07 | 4 | 4 | 100.00 |
| 10 | 28 | 28 | 100.00 |
| 18 | 9 | 9 | 100.00 |
| 21 | 71 | 71 | 100.00 |
| 24 | 31 | 31 | 100.00 |
| 15 | 132 | 133 | 99.25 |
| 08 | 111 | 113 | 98.23 |
| 16 | 42 | 43 | 97.67 |
| 01 | 33 | 34 | 97.06 |
| 19 | 29 | 30 | 96.67 |
| 12 | 27 | 28 | 96.43 |
| 09 | 53 | 55 | 96.36 |
| 14 | 52 | 54 | 96.30 |
| 04 | 148 | 154 | 96.10 |
| 20 | 37 | 39 | 94.87 |
| 03 | 31 | 33 | 93.94 |
| 11 | 98 | 105 | 93.33 |
| 13 | 39 | 42 | 92.86 |
| 23 | 323 | 382 | 84.55 |
| 22 | 63 | 84 | 75.00 |
| 17 | 32 | 46 | 69.57 |
| 06 | 1 | 2 | 50.00 |
| STW | 1,464 | 1,590 | 92.08 |

DATA SOURCE: All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



07-Aug-06

Red - Green Report

Measure Number Eleven - Wagner Peyser Entered Employment Rate

Quarter Ending: 3/31/2006

| RWB | # OF INDIVIDUALS PLACED AND OBTAINED EMPLOYMENT | # OF APPLICANTS | ENTERED EMPLOYMENT RATE (%) |
|-----|---|-----------------|-----------------------------|
| 24 | 18,333 | 35,312 | 51.92% |
| 18 | 7,099 | 13,923 | 50.99% |
| 17 | 10,200 | 21,755 | 46.89% |
| 19 | 2,513 | 5,410 | 46.45% |
| 05 | 6,423 | 13,849 | 46.38% |
| 20 | 10,692 | 23,069 | 46.35% |
| 01 | 6,925 | 15,210 | 45.53% |
| 14 | 13,434 | 29,691 | 45.25% |
| 04 | 3,792 | 8,766 | 43.26% |
| 16 | 7,442 | 17,392 | 42.79% |
| 15 | 21,766 | 50,967 | 42.71% |
| 02 | 3,197 | 7,501 | 42.62% |
| 03 | 2,377 | 5,602 | 42.43% |
| 11 | 5,435 | 12,929 | 42.04% |
| 07 | 1,822 | 4,406 | 41.35% |
| 13 | 8,445 | 20,842 | 40.52% |
| 08 | 19,731 | 49,086 | 40.20% |
| 10 | 6,715 | 17,005 | 39.49% |
| 22 | 18,564 | 49,558 | 37.46% |
| 06 | 1,926 | 5,265 | 36.58% |
| 23 | 29,087 | 79,888 | 36.41% |
| 09 | 3,087 | 8,585 | 35.96% |
| 12 | 25,595 | 73,584 | 34.78% |
| 21 | 12,139 | 36,259 | 33.48% |
| STW | 246,739 | 605,854 | 40.73% |

All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



07-Aug-06

Red - Green Report

Measure Number Twelve - Wagner Peyser Job Order Wage Rate

Quarter Ending: 3/31/2006

| RWB | # of Placements on Job Order times the Minimum Salary Range divided by the # of Placements | Regionally Adjusted LLSIL for a Family of 3 - LLSIL (\$) | Job Order WAGE RATE (%) |
|-----|--|--|-------------------------|
| 22 | \$12.70 | \$11.64 | 109.00% |
| 20 | \$10.82 | \$11.02 | 98.00% |
| 24 | \$11.01 | \$11.24 | 98.00% |
| 04 | \$10.36 | \$10.62 | 98.00% |
| 10 | \$10.35 | \$10.76 | 96.00% |
| 11 | \$10.03 | \$10.78 | 93.00% |
| 18 | \$9.99 | \$11.10 | 90.00% |
| 02 | \$9.57 | \$10.72 | 89.00% |
| 01 | \$9.47 | \$10.69 | 89.00% |
| 15 | \$10.09 | \$11.41 | 88.00% |
| 14 | \$9.88 | \$11.33 | 87.00% |
| 13 | \$9.67 | \$11.09 | 87.00% |
| 19 | \$9.16 | \$10.61 | 86.00% |
| 07 | \$9.20 | \$10.66 | 86.00% |
| 08 | \$9.88 | \$11.46 | 86.00% |
| 12 | \$9.63 | \$11.35 | 85.00% |
| 23 | \$9.61 | \$11.52 | 83.00% |
| 16 | \$9.05 | \$11.04 | 82.00% |
| 21 | \$9.55 | \$11.67 | 82.00% |
| 17 | \$9.09 | \$11.16 | 81.00% |
| 09 | \$8.83 | \$11.07 | 80.00% |
| 06 | \$8.35 | \$10.49 | 80.00% |
| 03 | \$7.99 | \$10.35 | 77.00% |
| 05 | \$7.57 | \$11.19 | 68.00% |
| STW | \$9.91 | \$11.29 | 88.00% |

FPLI = 2005 Florida Price Level Index,

LLSIL = 2005 Lower Living Standard Income Level

The Annual PY 2005-2006 LLSIL for a family of 3 for Florida is \$23,483 or \$11.29/hour. This wage is determined by state policy as the indicator for "self-sufficiency" wage and used for the denominator in calculating the Red and Green Report wage rate measures. The measures is calculated by multiplying the LLSIL for a Family of 3 by the FPLI for the region. Source: AWI, Office Labor Market Statistics

AWI has verified the outcomes for this measure based on its recent review of the measure methodology and corrections/updates to the MMR.

All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



Red - Green Report

**Measure Number Thirteen- Customer Satisfaction WIA Individuals (Participants)
Quarter Ending: 3/31/2006**

| RWB | ACSI SCORE |
|------------|-------------------|
| 04 | 8.73 |
| 18 | 8.66 |
| 19 | 8.65 |
| 10 | 8.64 |
| 03 | 8.61 |
| 09 | 8.47 |
| 20 | 8.44 |
| 08 | 8.43 |
| 24 | 8.42 |
| 14 | 8.38 |
| 06 | 8.34 |
| 23 | 8.19 |
| 11 | 8.16 |
| 15 | 8.15 |
| 07 | 8.12 |
| 02 | 8.11 |
| 21 | 8.10 |
| 16 | 8.05 |
| 12 | 8.00 |
| 01 | 7.99 |
| 22 | 7.98 |
| 13 | 7.89 |
| 17 | 7.85 |
| 05 | 7.35 |
| STW | 8.21 |

The American Customer Satisfaction Index – The ACSI weighted score usually yields scores slightly less than the average. The Voice of the Nation’s Consumer Established in 1994, the American Customer Satisfaction Index (ACSI) is a uniform and independent measure of household consumption experience. A powerful economic indicator, the ACSI tracks trends in customer satisfaction and provides valuable benchmarking insights of the consumer economy for companies, industry trade associations, and government agencies. The ACSI is produced through a partnership of the University of Michigan Business School, the American Society for Quality (ASQ), and the international consulting firm, CFI Group. The ACSI reports scores on a 0-100 scale at the national level. However, the State of Florida’s workforce policy has adapted a revised 10 point scale for this measure. It measures 7 economic sectors, 35 industries (including e-commerce), 190 companies, and Federal or local government agencies. In addition to the company-level satisfaction scores, the ACSI produces scores for the causes and consequences of customer satisfaction, and their relationships. The ACSI is based on econometric modeling of data obtained from telephone interviews with customers – the actual users of products and services that make up a substantial part of the Gross Domestic Product (GDP). The measured companies, industries, and sectors are broadly representative of the U.S. economy serving American households. Companies based outside of the United States with major market shares in several industries are also included in the ACSI. Smaller companies are grouped together in an “All Other” category. Data are collected at the individual customer level, with scores for a company’s customers aggregated to produce company-level results. The score for a particular industry consists of an average of its company scores, weighted by the revenues of each company. Sector scores consist of industry scores, weighted by industry revenues. The national ACSI is comprised of sector scores weighted by each sector’s contribution to the GDP. For more information: http://www.theacsi.org/what_it_measures.htm

All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF’s FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue’s New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



Red - Green Report

**Measure Number Fourteen- Customer Satisfaction W-P Individuals (Applicants)
Quarter Ending: 3/31/2006**

| RWB | ACSI SCORE |
|------------|-------------------|
| 03 | 8.30 |
| 19 | 8.26 |
| 04 | 8.13 |
| 23 | 8.08 |
| 20 | 7.99 |
| 02 | 7.97 |
| 17 | 7.85 |
| 22 | 7.76 |
| 06 | 7.75 |
| 24 | 7.72 |
| 21 | 7.67 |
| 13 | 7.66 |
| 10 | 7.65 |
| 05 | 7.64 |
| 01 | 7.62 |
| 11 | 7.56 |
| 15 | 7.55 |
| 09 | 7.53 |
| 07 | 7.51 |
| 18 | 7.50 |
| 16 | 7.38 |
| 12 | 7.23 |
| 08 | 7.16 |
| 14 | 7.14 |
| STW | 7.70 |

The American Customer Satisfaction Index – The ACSI weighted score usually yields scores slightly less than the average. The Voice of the Nation’s Consumer Established in 1994, the American Customer Satisfaction Index (ACSI) is a uniform and independent measure of household consumption experience. A powerful economic indicator, the ACSI tracks trends in customer satisfaction and provides valuable benchmarking insights of the consumer economy for companies, industry trade associations, and government agencies. The ACSI is produced through a partnership of the University of Michigan Business School, the American Society for Quality (ASQ), and the international consulting firm, CFI Group. The ACSI reports scores on a 0-100 scale at the national level. However, the State of Florida’s workforce policy has adapted a revised 10 point scale for this measure. It measures 7 economic sectors, 35 industries (including e-commerce), 190 companies, and Federal or local government agencies. In addition to the company-level satisfaction scores, the ACSI produces scores for the causes and consequences of customer satisfaction, and their relationships. The ACSI is based on econometric modeling of data obtained from telephone interviews with customers – the actual users of products and services that make up a substantial part of the Gross Domestic Product (GDP). The measured companies, industries, and sectors are broadly representative of the U.S. economy serving American households. Companies based outside of the United States with major market shares in several industries are also included in the ACSI. Smaller companies are grouped together in an “All Other” category. Data are collected at the individual customer level, with scores for a company’s customers aggregated to produce company-level results. The score for a particular industry consists of an average of its company scores, weighted by the revenues of each company. Sector scores consist of industry scores, weighted by industry revenues. The national ACSI is comprised of sector scores weighted by each sector’s contribution to the GDP. For more information: http://www.theacsi.org/what_it_measures.htm

All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF’s FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue’s New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



Red - Green Report

**Measure Number Fifteen- Customer Satisfaction All Employers
Quarter Ending: 3/31/2006**

| RWB | ACSI SCORE |
|------------|-------------------|
| 03 | 8.53 |
| 06 | 8.00 |
| 19 | 7.95 |
| 04 | 7.93 |
| 07 | 7.88 |
| 11 | 7.80 |
| 16 | 7.78 |
| 02 | 7.75 |
| 13 | 7.64 |
| 01 | 7.63 |
| 17 | 7.60 |
| 10 | 7.54 |
| 08 | 7.51 |
| 05 | 7.50 |
| 15 | 7.47 |
| 23 | 7.27 |
| 09 | 7.26 |
| 18 | 7.24 |
| 21 | 7.18 |
| 14 | 7.18 |
| 24 | 7.07 |
| 20 | 7.02 |
| 12 | 6.93 |
| 22 | 6.85 |
| STW | 7.50 |

The American Customer Satisfaction Index – The ACSI weighted score usually yields scores slightly less than the average. The Voice of the Nation’s Consumer Established in 1994, the American Customer Satisfaction Index (ACSI) is a uniform and independent measure of household consumption experience. A powerful economic indicator, the ACSI tracks trends in customer satisfaction and provides valuable benchmarking insights of the consumer economy for companies, industry trade associations, and government agencies. The ACSI is produced through a partnership of the University of Michigan Business School, the American Society for Quality (ASQ), and the international consulting firm, CFI Group. The ACSI reports scores on a 0-100 scale at the national level. However, the State of Florida’s workforce policy has adapted a revised 10 point scale for this measure. It measures 7 economic sectors, 35 industries (including e-commerce), 190 companies, and Federal or local government agencies. In addition to the company-level satisfaction scores, the ACSI produces scores for the causes and consequences of customer satisfaction, and their relationships. The ACSI is based on econometric modeling of data obtained from telephone interviews with customers – the actual users of products and services that make up a substantial part of the Gross Domestic Product (GDP). The measured companies, industries, and sectors are broadly representative of the U.S. economy serving American households. Companies based outside of the United States with major market shares in several industries are also included in the ACSI. Smaller companies are grouped together in an “All Other” category. Data are collected at the individual customer level, with scores for a company’s customers aggregated to produce company-level results. The score for a particular industry consists of an average of its company scores, weighted by the revenues of each company. Sector scores consist of industry scores, weighted by industry revenues. The national ACSI is comprised of sector scores weighted by each sector’s contribution to the GDP. For more information: http://www.theacsi.org/what_it_measures.htm

All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF’s FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue’s New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



07-Aug-06

Red - Green Report

Informational WIA Out of School Youth Outcome Rate

Year Ending: 3/31/2006

| RWB | # OF POSITIVE OUTCOMES | # YOUTH EXITERS | OUTCOME RATE (%) |
|-----|------------------------|-----------------|------------------|
| 01 | 28 | 28 | 100.00 |
| 02 | 16 | 18 | 88.89 |
| 03 | 32 | 32 | 100.00 |
| 04 | 54 | 55 | 98.18 |
| 05 | 27 | 27 | 100.00 |
| 06 | 7 | 8 | 87.50 |
| 07 | 22 | 22 | 100.00 |
| 08 | 106 | 108 | 98.15 |
| 09 | 16 | 16 | 100.00 |
| 10 | 38 | 38 | 100.00 |
| 11 | 81 | 93 | 87.10 |
| 12 | 135 | 136 | 99.26 |
| 13 | 59 | 61 | 96.72 |
| 14 | 77 | 78 | 98.72 |
| 15 | 106 | 106 | 100.00 |
| 16 | 43 | 45 | 95.56 |
| 17 | 339 | 348 | 97.41 |
| 18 | 32 | 32 | 100.00 |
| 19 | 11 | 12 | 91.67 |
| 20 | 97 | 98 | 98.98 |
| 21 | 193 | 193 | 100.00 |
| 22 | 210 | 242 | 86.78 |
| 23 | 539 | 612 | 88.07 |
| 24 | 77 | 78 | 98.72 |
| STW | 2,345 | 2,486 | 94.33 |

DATA SOURCE: All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AwI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.



07-Aug-06

Red - Green Report
Informational WIA In-School Outcome Rate

Year Ending: 3/31/2006

| RWB | # GOALS ATTAINED | # GOALS DUE | ATTAINMENT RATE (%) |
|------------|-------------------------|--------------------|----------------------------|
| 1 | 10 | 16 | 62.50 |
| 2 | 18 | 19 | 94.74 |
| 3 | 11 | 23 | 47.83 |
| 4 | 95 | 146 | 65.07 |
| 5 | 17 | 42 | 40.48 |
| 6 | 1 | 1 | 100.00 |
| 7 | 1 | 2 | 50.00 |
| 8 | 38 | 95 | 40.00 |
| 9 | 41 | 50 | 82.00 |
| 10 | 16 | 19 | 84.21 |
| 11 | 44 | 44 | 100.00 |
| 12 | 18 | 20 | 90.00 |
| 13 | 14 | 14 | 100.00 |
| 14 | 28 | 30 | 93.33 |
| 15 | 65 | 82 | 79.27 |
| 16 | 32 | 33 | 96.97 |
| 17 | 5 | 5 | 100.00 |
| 18 | 0 | 0 | 0.00 |
| 19 | 6 | 7 | 85.71 |
| 20 | 13 | 13 | 100.00 |
| 21 | 15 | 16 | 93.75 |
| 22 | 17 | 20 | 85.00 |
| 23 | 117 | 186 | 62.90 |
| 24 | 6 | 6 | 100.00 |
| STW | 628 | 889 | 70.64 |

All data used in the development of this report were provided by the Agency For Workforce Innovation (AWI). The AWI sources for the data are as follows: Welfare Transition performance data from the OSST and DCF's FLORIDA system; Workforce Investment Act and Wagner-Peyser performance from the OSMIS and Department of Revenue's New Hire database, and Customer Satisfaction performance provided by Brandt Information Systems, Inc.